



# IFMA News

a publication of the Richmond Chapter of the International Facility Management Association

June 2012 Issue

Celebrating Our 26th Year

## THE PRESIDENT'S MESSAGE...



### THANK YOU

I want to start off this month's message by thanking our Program Chair, Matt Sobel, Hospitality Chair, Jane Waring and Sponsorship Chair, Elizabeth McKinney for their efforts in making last month's bus trip to Ivy Stacks in Charlottesville a success. The annual bus trip is always a great way to visit an interesting facility with a good time being had by all, so those of you who were unable to make it should plan to make the trek to wherever this event may be next year.

It's hard to believe that this is my final message to the chapter as it seems like just yesterday I was contemplating what to write about to kick off the 2011/2012 IFMA year. As most of you are aware, June is the month where we gather and celebrate the "changing of the guard" for our chapter leadership. This is also a time where we give thanks to those who have graciously volunteered their time to our chapter. For many years, we have held this event (Llamarama) at Railside Farm, but this year we will be gathering at The Diamond for the first annual Squirrelarama. Along with food, drink and prizes, there will be special appearances from the mascots and some of the Flying Squirrel players and coaches. This will be a great event so please be sure to bring your friends and family.

I would like to give special thanks to all of this year's board and committee members who have made this year a memorable one. These are talented people who work very hard and are focused on providing great programs, growing our membership, supporting our members and raising money for our charitable partners. Please take time to thank them for all they do for our chapter

As Tom Wood takes the reins of chapter President, I want to thank the entire membership for their participation and continued support of our great chapter. Please continue to promote the chapter in the community, recruit industry professionals and further the opportunity to showcase great facilities throughout our footprint. Congratulations to you Tom, as I know you will be a great leader for our chapter and I look forward to continue working with you and the chapter in my new role as Past President.

See you all at The Diamond!

Jeff

## MEETING

### June 2012 Meeting

**Date:** Tuesday, June 12  
**Time:** 5:30 pm  
**Place:** The Diamond  
**Program:** "Squirrelarama"  
**Cost:** Members \$10 Guests \$25  
**RSVP:** By Thursday May 31, 2012  
\*\*\*\*\*

### Next Board Meeting:

**Date:** June 26, 2012  
**Time:** 4:30 p.m.  
**Place:** Markel Bldg. 4600 Cox Road  
\*\*\*\*\*

Note Change

### Next Membership Meeting:

**Date:** July 10, 2012  
**Time:** 5:30 p.m.

## 2011/12 OFFICERS

### **President**

Jeff Bradley  
[jbradley@valcourt.net](mailto:jbradley@valcourt.net)  
226-6969

### **Vice President**

Tom Wood  
[twood@svmservices.net](mailto:twood@svmservices.net)  
285-8882

### **Secretary**

Jim Mallon  
[Jim.Mallon@dom.com](mailto:Jim.Mallon@dom.com)  
771-3090

### **Treasurer**

Ken Coll  
[kjcoll13@comcast.net](mailto:kjcoll13@comcast.net)  
723-4184

### **Immediate Past President**

Ned Netherwood  
[spider73.1@comcast.net](mailto:spider73.1@comcast.net)  
363-5117

## CHAPTER ADMINISTRATOR

Barbe Shaffer, CDT, SDA/C  
[ifmarichva@gmail.com](mailto:ifmarichva@gmail.com)  
651-6885

## COMMITTEE CHAIRS

### **Membership**

Julie Mutchler  
[jmutcher804@yahoo.com](mailto:jmutcher804@yahoo.com)  
Harvey Jones  
[harvey.g.jones@dom.com](mailto:harvey.g.jones@dom.com)

### **Programs**

Matt Sobel  
[Matt.sobel@hilldrup.com](mailto:Matt.sobel@hilldrup.com)

### **Sponsorship**

Elizabeth McKinney  
[emckinney@markelcorp.com](mailto:emckinney@markelcorp.com)

### **Public Relations**

Lloyd J. (Bud) Vye, R-CFM  
[bdvye@comcast.net](mailto:bdvye@comcast.net)

### **Website**

Paxton Whitmore  
[pwhitmore@svmservices.net](mailto:pwhitmore@svmservices.net)

### **Newsletter**

Ranny Robertson, PE, R-CFM  
[railside72@comcast.net](mailto:railside72@comcast.net)

### **Career Resource**

Carla Strothers-Durr  
[strothers.c@pg.com](mailto:strothers.c@pg.com)

### **Professional Development**

Mark Fletcher  
[m.fletcher@cwtesco.com](mailto:m.fletcher@cwtesco.com)

### **Hospitality**

Jane Waring, FMP  
[jwaring@markelcorp.com](mailto:jwaring@markelcorp.com)

### **Golf Tournament**

Tim Hume  
[timh@hermitagecountryclub.com](http://timh@hermitagecountryclub.com)



## **AROUND THE CHAPTER**

by Bud Vye, Retired CFM

White Knights all around, two from Warren Buffett's stable, as Media General, including the Times-Dispatch and a number of other papers, is sold to one Berkshire Hathaway subsidiary, the SportsQuest fields auctioned to another (familiar carpet manufacturer Shaw, who had provided the artificial turf fields), and the State Fair property auctioned to the Tennessee outfit who had earlier talked about running a competing fair after the Virginia fair first moved to Meadow Farm. Lots of work for the attorneys in sorting out who gets paid how much in the two bankruptcies, as creditors decried the low prices their assets went for. Looks like big bargains for all the buyers, along with some questions regarding why such an astute investor as Buffett would be buying what many feel is a dying industry. As the attorneys say, we will find out who is right "in the fullness of time".

No sooner does the VCU Athletic Director depart for Minnesota than someone makes the decision for the school to step up to the Atlantic 10 Conference, effective July 1<sup>st</sup>. That puts the interim AD right into the deep water to see if he can swim, as entirely new schedules have to be made up, with the Fall Sports right around the corner. Plenty of criticism on the move going around, as long time, nearby rivalries with George Mason, James Madison, & Wm. & Mary are traded for such un-natural and distant ones as Butler, St. Bonaventure, Fordham, Xavier, & St. Louis. Probable loss of the CAA Championship tournament to the city is also a negative, but as with the changes in the first paragraph, time will tell. One thing is certain as college sports conference raiding and jumping picks up speed nationwide, Greed trumps Tradition, with absolutely no loyalty to long time affiliations.

Speaking of greed, I can't help but smile, as the Wall Street underwriters overestimate the level of stupidity of the investors by pricing the **Facebook IPO** way too high. Despite all kinds of hype, and expectations of everyone making a quick killing by selling their stock to a "greater fool", at a higher price, in a short period of time, the price has promptly dropped from 38 to the low 30's. As always, in the stock market, the game is not over right away, so we'll see how this plays out over time. In the mean time, lots of fingers being pointed, and questions being asked by customers of their brokers, who did them a favor and got them in on the ground floor.

We visited **Hardywood** craft brewery back in January, and later I reported that the legislature had passed a law that will permit them and other such breweries to sell beer for consumption on the premises, without having to also sell food. I now note that they have doubled their production capacity by adding the two 80 barrel fermenting tanks that Eric McKay told us were coming, five months ahead of their expansion plans. This will enable them to expand their offering by brewing at least four different flavors at a time. According to the plan Eric shared with us when we were there, next will come a bottling line which will allow them to distribute their brews well beyond the restaurants that now serve their beer only on tap.

A sure sign of perceived success is imitation, as we note that **Center of the Universe Brewing Company** leases 12,000 sq. ft. on Air Park Road in a

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building formerly occupied by the Herald-Progress newspaper. They are working toward being in operation by November, which seems a bit optimistic, as we see what it has taken to get Hardywood up and running. Whenever it is, they will be right across I-95 from Bass Pro Shop and might be a good place for our friends at Creative to stop in for a taste after work.

One well known building changing hands and the other changing brokers, in an effort to get some tenants into them. The Rebkee Co., who bought the former **A.H. Robins building** (where we met back in July of '04) less than a year ago, has now sold it at a small profit to **Michael & Son**, an HVAC firm from Alexandria. Michael plans to occupy about 25-30% of the 273,000 sq. ft. building and lease, or develop as apartments, the rest, and sounds as though they plan to make good use of the highly visible wall facing I-95 for advertising.

The 240,000 sq. ft. **Central National Bank building** at 3<sup>rd</sup> & Broad (where we had our Christmas Parties way back in '94 & '96) has been vacant since DC developer Douglas Jemal purchased it back in 2005, and has been listed with Eagle Commercial Real Estate. Now Cushman & Wakefield/Thalhimer is taking over the listing and will continue the effort to get some tenants into the iconic high rise.

Not exactly iconic, but historic, as it once housed the Stephen Putney Shoe Co. back in the early 1900's, the vacant 133,000 sq. ft. **Virginia Department of Taxation building** at 2220 W. Broad (whose workers have been moved to the old Price Club building on Westmoreland St.) has been purchased by spice maker C. F. Sauer for \$4 million. This adds to Sauer's collection of property in that area, which already includes Pleasants Hardware and their main spice factory. It'll be interesting to see what kind of use they are able to make of the building, which doesn't appear to be terribly flexible space.

**QTS**, where we just met and toured back in February, completed their first phase of converting the huge former chip manufacturing plant to a secure storehouse for vast amounts of data and had an official dedication event out at the facility. So far, they have invested about \$100 million, and leased about 50,000 sq. ft. of the 1.3 million sq. ft. complex. Next up will be another block of 50,000 sq. ft., which they are calling Phase Two.

Another big project in the works, just north of Short Pump, as developer Robert Babcock (formerly with HHHunt's homes division) assembles a tract of 166 acres, then sells 30 acres off the N. Gayton Rd. extension to the Breeden Co. for \$8.72 million, on which they plan to put a 420 unit apartment complex. Far beyond that, Babcock has retained 136 acres for a \$100 million project he's calling **Bacova**, which envisions 180 single family homes, 60,000 sq. ft. of office space, and a six acre park, with a road connecting North Gayton to Pouncey Tract, as sprawl continues all the way to the western border of Henrico.

Back to an in-fill project, as **St. Mary's Hospital** plans a \$4 million, 11,500 sq.ft. **guest house** with 14 guest rooms on four parcels they own on Libbie Avenue. Odell is doing the planning for the project, which will accommodate relatives of the hospital's patients, with projected completion in the fall of '13.

A year further off is the \$32 million **Institute for Contemporary Art** at VCU. The design for the striking, three story, 38,000 sq. ft. building at Broad & Belvidere was unveiled recently, as fund raising for the project is underway. Architect Steven Holl will be designing this one, in collaboration with BCWH, and it promises to be a real eye opener, and gateway to the VCU campus, for folks coming off of I-95, when it finishes.

Noticed an article in the Cooperative Baptist Fellowship magazine, reporting that **Ben Newell** and his wife **Leonora** had begun a new mission in the San Antonio, TX area working to start cooperative businesses among the poor Hispanic immigrants in the area. Old timers in the Chapter will remember Ben, who in his days at Virginia Power was an active member, and the chair of our very first Golf Tournament. Taking

*(Continued on page 12)*

## CAREER RESOURCE

By Carla Strothers-Durr

The mission of the Career Resource Committee is to connect jobs seekers with potential employers. If you are seeking employment, a career change or are looking to fill a position, consider us part of your networking strategy. Send your qualifications, job requirements or job description to committee chair, Carla Strothers at [Carla.Strothers@cbre.com](mailto:Carla.Strothers@cbre.com).

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# Position Wanted

## EXPERIENCED Facility/Project LEADER seeking senior position in the FM field

30 years in Executive & Facilities Management

Leader of \$26M airport terminal expansion project

Increased facility inspection scores 23% in one year

Excellent interpersonal and negotiating skills

Energetic, committed to EXCELLENCE

Open to full-time and contract positions as well as informational interviews and introductions

More info: <http://www.linkedin.com/in/vincetolson>

Contact **Vince Tolson**, [vitolson@verizon.net](mailto:vitolson@verizon.net) 804-366-8498

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# Position to Fill

**Lincoln Harris** is expanding its operations and has positions available in the Richmond area. Please check their website for recently opened positions, <http://www.lincolnharris.com/Careers/>

**Lincoln Harris**, together with Lincoln Property Company provides clients with a national platform and unparalleled institutional resources including over 5,000 employees in 52 offices across 26 states. The combined resources of both firms currently manage over 150 million square feet and last year completed over \$2 billion in real estate transactions on behalf of our clientele.

Based in Charlotte, North Carolina, **Lincoln Harris** also takes great pride in its reputation as one of the region's most accomplished full-service real estate companies with projects ranging from the 1.2 million square foot Bank of America Corporate Center to the nationally recognized Phillips Place mixed-use development.

# Position to Fill

## JOB POSTING

|                    |   |
|--------------------|---|
| <b>COMPANY:</b>    | BrownGreer PLC  |
| <b>POSITION:</b>   | Director of Facilities and Purchasing   |
| <b>REPORTS TO:</b> | Director of Operations  |
| <b>JOB STATUS:</b> | Exempt  |
| <b>FUNCTION:</b>   | Provides leadership, management and direction for all aspects of facility management and purchasing. This includes office maintenance, environment and safety; purchasing and maintains office and break room supplies, furniture and equipment; service and maintenance of office equipment; space planning and move management; provides overall mail management of internal mail distribution and collection/posting of outgoing mail. |

### PRIMARY DUTIES AND RESPONSIBILITIES:

*Duties to include but not limited to:*

1. Directs the organization's facilities and purchasing functions.
2. Communicates directly with building management and landlords regarding building maintenance, proper operation of mechanical and electrical systems, life safety, security, environment, and other issues as they arise.
3. Manages the maintenance of buildings and grounds for company owned buildings.
4. Oversees contractors for facility renovation projects entailing HVAC, electrical systems, and productions floor arrangement.
5. Assists organization's need for additional office space and aids in researching locations to determine appropriateness.
6. Directs and oversees the organization's purchasing function.
7. Researches and negotiates purchases and lease agreements that meet the organization's goals.
8. Develops and maintains policies and procedures related to the procurement of related goods and services, except computer and telephone equipment.
9. Obtains estimates, provides competitive pricing comparisons, obtains approval for purchase of furniture and office equipment (except computer and telephone equipment).
10. Oversees management, servicing, and maintenance of all office and break room equipment (except computers and telephones) performing routine maintenance and making service calls when necessary.
11. Contributes to space planning efforts and coordinates office moves.
12. Maintains good relationships with vendors and contractors.
13. Reviews vendor invoices for accuracy and submits to accounting for payment within 24 hours of receipt.
14. Schedules pick-up and disposal of sensitive documents; manages off-site storage settings.
15. Member of disaster response and recovery team.
16. Responsible for disaster response management as it relates to facilities functions.
17. Communicates and cooperates with all members of administrative and management team.
18. Supervises, provides periodic feedback and performs annual performance reviews for facilities staff.

### MINIMUM REQUIREMENTS:

1. Bachelor's degree in Business Administration or relevant area, or the combination of education and experience.
2. Minimum of ten years progressive work related experience with six years in a supervisory/management position.
3. Demonstrated knowledge of mechanical and electrical systems operation, space planning and office operations.
4. Ability to communicate successfully with all levels of employees, excellent writing and verbal skills, and strong organizational skills.
5. Flexibility to travel and work extended hours.
6. Demonstrated commitment to service excellence as seen through prior professional roles.
7. Demonstrated ability to meet deadlines, problem-solving, work within budgetary guidelines and support corporate goals, mission, vision and principles of organizational excellence.
8. Occasional lifting (20-50 lbs) and bending.

Please send resume and cover letter to Edie Fedder at [bfedder@browngreer.com](mailto:bfedder@browngreer.com) or call at 804-521-7183

## MEMBERSHIP CORNER

By Julie Mutcher , Membership Committee Co-Chair

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### Welcome to our newest members !

#### Mitch Mitchell

Owner  
Greenstone Commercial, LLC  
5036 Lippingham Drive  
Chester, VA 23831  
Email: [greenstonecommercial@gmail.com](mailto:greenstonecommercial@gmail.com)

#### Jonathan D. Pentz

Sales Representative  
Cintas Corporation  
1708 W. Hundred Road  
Chester, VA 23836  
Email: [pentzj@cintas.com](mailto:pentzj@cintas.com)

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### New Member Spotlight

#### Mitch Mitchell

Service Manager

Greenstone Commercial LLC

**Greenstone Corporation** is a full service real estate development and asset management firm that has been building sustainable residential, mixed-use and commercial projects since 1983. Headquartered in Liberty Lake, Washington, Greenstone has projects throughout eastern Washington and northern Idaho. Since 1983 Greenstone has developed a number of successful large master planned communities and is recognized as a market leader in the development and sustainable projects in the region from Spokane, Washington to Coeur d'Alene, Idaho. The **Greenstone** vision is to create vibrant and sustainable places where people can work, learn and live. Creating work environments that create a sense of place, connect to nature, offer fresh air, and foster creativity help us achieve this goal. To that end they work with the best & brightest architects, Designers, land planners and engineers to create compelling residential and mix-use and commercial projects.

-Focus on Great Locations with Strong Infrastructure

-Build Community

-Create Inviting Buildings & Spaces

-Minimize Energy and Water Consumption

-Connect People and Building to Nature

-Facilitate Transportation Alternatives

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### On behalf of the chapter board, "Thank You" to the following members for renewing this month.

#### Thomas W. Whitlow, CFM

Manager-Facilities South  
Dominion Resource Services Inc.  
707 E Main St 12<sup>th</sup> Fl  
Richmond, VA 23261  
Email: [Thomas.whitlow@dom.com](mailto:Thomas.whitlow@dom.com)

#### Dean M. Andrews

Director of Facilities  
Patient First  
5000 Cox Rd. Ste 100.  
Glen Allen, VA 23060-9263  
Email: [dean.andrews@patientfirst.com](mailto:dean.andrews@patientfirst.com)

#### Kevin S. Linhares

Director General Services  
County of Louisa  
PO Box 1980  
Louisa, VA 23093  
Email: [llinhares@louisa.org](mailto:llinhares@louisa.org)

#### Carolyn P. Burrus

University of Richmond  
4516 Southhampton Rd  
Richmond, VA 23235-1564  
Email: [cburruss@richmond.edu](mailto:cburruss@richmond.edu)

#### Clayton Marshall

Service Manager  
International Roofing Corporation  
2200 Magnolia Str.  
Richmond, VA 23223  
Email: [cmarshall@ir-roof.com](mailto:cmarshall@ir-roof.com)

## Designing for Health: Health at Work

By Gina Berndt, IIDA, LEED ID+C Contract Magazine

Can our work and workplace enhance our health? I think the obvious answer is yes and I believe the wisest of clients agree. Our health has several dimensions—physical, mental, and emotional. These dimensions are delicate and must work in balance for true health to be realized. Wherever we work, be it at home, in an office or a factory, on a construction site or in a hospital, our physical and emotional surroundings play an important role in our personal health. As designers of built environments that house businesses so dependent on people, we are increasingly appreciative of this holistic definition of health. This thinking takes us beyond the greening of design. We must include employee health in our design thinking and client education. It is simply good for the business of design, the health of our clients, and the prosperity we realize from a job well done.

78% of Americans are not meeting basic activity level recommendations. In 1960, 50% of jobs in the United States required moderate physical activity. In 2012 that number is just 20%. Today we know we must get plenty of exercise, eat right, and reduce stress. Even with the best of intentions, it is increasingly difficult to balance these logical directives when the demands and pace of our lives and work seem to grow. Add to this increased competition among businesses and individuals, and the physiological compression that results can be difficult to manage. It is ultimately a complex and very personal challenge, but good design can be a catalyst for incremental positive change. As designers, we can get people to move, we can foster energy and calm, improve the air that we breathe, enhance human comfort, and educate our clients about the power of positive culture.

Like urban planners, interior designers create place. At a smaller, but important scale, interior planning invites physical movement and discovery. Think of stairs that are easy to access and visually appealing encouraging physical movement, or walking routes that lead to inviting amenities, which beckon employees a bit further from the computer screen. Getting up to move is good for your mind too. Productivity increases with work breaks and physical movement.

Healthways, Inc., the health and well-being improvement company based in Tennessee, partnered with Gallup to create the Gallup-Healthways Well-Being Index. The Index is the first ever daily assessment of U.S. residents' health and well-being. According to Sue Schmidt, Healthways Well-Being Design Leader, the firm has "a culture of health" and has the BHAG, big hairy audacious goal, of "improving well-being one person at a time". At their headquarters, conference rooms support meetings and double as studio space for yoga and pilates. A boot-camp class is conducted on the parking deck. Wednesdays and Fridays employees are encouraged to wear work-out clothes to the office so that they can easily participate in fitness classes. An employee garden provides fresh vegetables for the café and the chef focuses not only on healthy preparation, but also on education surrounding healthy eating.

In 2010, a group of New York City government agencies and the AIA developed and released the [Active Design Guidelines](#). Based upon the latest academic research and best practices, this tool is a downloadable resource for designers providing guidelines for promoting physical activity. Health thinking is on every scale. As Neil Pendleton, Managing Director of CBRE's Chicago Project Management Group shared with me, "We are seeing some increased focus on employee health and wellness more typically on larger projects where clients have the opportunity to invest in amenities that promote wellness, such as a fitness center."

As designers, we know how environment can create energy and calm. Humans react to these spaces differently because we are uniquely wired. In her book *Quiet*, author Susan Cain elaborates on the different needs of introverts and extroverts, how both personal natures are vital in our world and in our businesses, and how deeply environment impacts each of us. Creating effective spaces for quiet and for community, in balance, is important in any design solution. While there has been a huge migration to Starbucks-like environments, we all don't thrive in the buzz.

Indoor air quality impacts human well-being and, as designers, we have access to an increasing body of knowledge on how materials in the built environment impact human health. The most progressive clients understand this. As designers, we must look to increase our knowledge in this area, in order to create healthier places where people can work, learn, live, and heal. For manufacturers, there is great responsibility to advance healthy product development, as much of the design community's product education comes from manufacturers. A great reference and introduction to material health can be found [here](#). Again, Neil Pendleton of CBRE shared, "Beyond the obvious, such as low VOC paints, there just isn't much attention being paid to other materials and their potential impact on health – yet. As clients gain awareness, an increased focus on this is inevitable and will likely become more of the norm. That said, cost weighted against benefit, especially those that may be perceived as less directly tangible, continues to be of critical importance to our clients."

Be bold when communicating the power of culture and its link to emotional health in the workplace, and contribute to a positive culture in your organization. A report by the government of Queensland, Australia states, "A supportive workplace culture has been associated with a variety of benefits for both employees and employers, including higher levels of affective commitment to the organization, lower intention to leave the organization, higher levels of job satisfaction, lower levels of stress and the experience of less conflict between work and family responsibilities." These positive benefits must translate to better health.

Help our clients move, find their right place-fit, breathe better, and be happier. While we can't change the world, as design professionals, we can strive to positively change the people and the places we touch.

## MAY MEETING REPORT

by Bud Vye, Retired CFM



A typical road trip turn out in the mid-20's, including a few new faces who had a library connection, showed up at Dominion Power's back parking lot in Innsbrook for our trip up to the Ivy Stacks building at UVa in Charlottesville on May 8<sup>th</sup>. A smooth and un-

eventful trip up I-64, as each of us had a nice bag lunch from Thyme Out, along with liquid refreshments, served by our outstanding hospitality team of Elizabeth and Jane to keep us busy. A little bit of excitement just prior to arrival, as our driver from James River was tested by a hair pin turn he had to negotiate, but rush hour traffic stopped as he made half of the turn and then coolly backed up to get lined up for the 2<sup>nd</sup> half. A couple of minutes more and we were there, outside of town a little, west of the UVa campus, where we were joined by Bob Borchers and a couple of other locals.



Up the steps by the loading dock, where a big Hilldrup trailer was parked, and into the warehouse-like Library storage building where we were greeted by **Paul Rittelmeyer** and **Doug Hurd**, the Director of Interlibrary Services and Director of Facilities Management for the UVa Library. Paul launched right into the story of how the Research Library had run out of storage space, but did not have the funds necessary to build an additional building. The challenge became one to hopefully double the capacity of the existing building and they were approved for a budget of \$5 million to do so in June of 2010.

Patterned after the system that had been pioneered at Harvard, and subsequently used at U. of Illinois and Wake Forest, where the materials are sorted by size, rather than by subject matter, the SpaceSaver storage system was selected to be installed at a cost of about \$2 million. Next, the entire building had to be emptied out, with 1100 pallets holding 55,000 boxes with over 800,000 books, bound journals, LPs, videos, manuscripts, Special Collections, and other types of library materials that are seldom used but still valuable to the collection. 16 moving vans (from **Hilldrup**, who sponsored the meeting) took the material to one of the other UVa libraries, and to warehouses in Charlottesville, Orange, and Richmond to get it safely out of the way for the duration of the project. Then the existing shelving, fire suppression, lighting and HVAC were all removed.

Once emptied, the **SpaceSaver** crew moved in to install the rails for their 15 carriages of shelving, and then pour additional concrete on top of the existing floor so the rails were flush to the surface, and install the wire guidance system for the order picking lift truck. Then new lighting, HVAC (to hold the temperature between 65 and 70 degrees, and the humidity between 38 and 40 per cent) and fire suppression (water) system were installed. When all was in readiness, the materials began coming back in, each item to be sorted by size, using a very low tech template, placed in trays, and installed in the new racking, with its new location keyed into the computerized inventory system.

The entire process will have taken almost exactly two years to complete when the project is finalized on June 30<sup>th</sup>. As of our visit, 826,379 items have been logged in, filling 4,281 (35.2%) of the 12,160 shelves, so they are estimating that they have a potential ca-

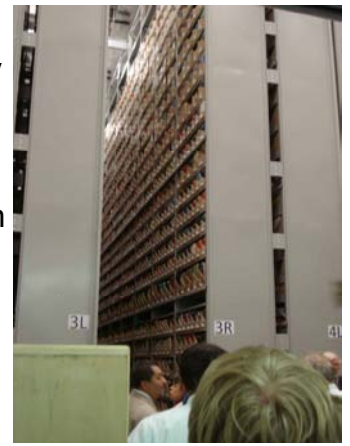


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capacity of 2.3 million items, far beyond doubling the building's capacity, which was their initial goal. It becomes pretty obvious as to how much of the 10,000 sq. ft., 40 ft. high building's cubic footage is available for storage when you see the 34 ft. high shelving, with only one longitudinal aisle open at a time, and the shelves' vertical clearance only high enough to accept the size trays being stored on them. He then demonstrated how the open aisle is changed, with a beam of light stopping the process should it be broken by something even as small as a piece of cardboard, and we all walked down the newly opened aisle.



Toward the end of the tour, Paul related how the facility functions with only two employees. The inventory of the building is accessible to any patron of any of the school's 15 library units. Requests are placed over the computer, generating a printed picking slip with each item's location, in the order they are to be picked so as to minimize the changing of aisles. Then a van makes a daily run of all the locations, so an item requested today will be at the requested location not later than tomorrow.



All in all, a pretty impressive display of efficiently used storage space. Thanks to **Paul Rittelmeyer** and **Doug Hurd** for showing us through. They can be reached at [ivystacks.lib.virginia.edu](http://ivystacks.lib.virginia.edu) To **Art Bykonen** and **David Craig**, our local **SpaceSaver** guys ([www.spacesaverva.com](http://www.spacesaverva.com)), who sponsored the meeting, and were on hand to answer any questions. To Programs Chair **Matt Sobel**, who set the meeting up, and whose **Hilldrup** firm also sponsored, as they had handled the moving and storage for the project. And last but not least, to our Hospitality team of Elizabeth McKinney and Jane Waring, who did their usual fine job of providing us with food and refreshments, both on the way up and back.

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## **Rebuilding Together – Richmond Project Day - 2012**

*By Barbe Shaffer*

Rebuilding Together - Richmond (RTR) is a volunteer-based program that repairs and rehabilitates homes, helping the low-income elderly and disabled homeowners who are unable to maintain their homes. The primary focus this year was in the neighborhood of Eastview.

On Project Day, we had approximately 25 volunteers from IFMA Members, family members and friends. Some of the items that we took care of on Project Day were installing a new front porch light, screening on the attic vents to keep the critters out of the attic, installing new locks on exterior doors, repairing the gutters and downspouts, installing gutter guards, tearing out ceiling tiles in bedroom and repairing and painting the ceiling, repairing bedroom closet doors, installing new bathroom faucet, yard work, and painting.



The repairs that were made to Ms. Anderson's home have made an impact on her quality of life. I was very fortunate to have a wonderful group of volunteers to work on this project and applaud them for their "let's get it done" attitude. We were able to accomplish everything on our task list that day. It couldn't have been done without everyone's help and support!

**Thanks to IFMA for their contribution and sponsorship of this project.**

### **VOLUNTEERS**

**Mike Maroney  
Harvey Jones  
Mark Friedrich  
Jerry Dew  
Jim Mallon  
Sara Cowherd  
Ned Netherwood  
Jeff Bradley  
John Heisler  
Tom Wood  
Richard Hansen**

**Mickey Wilmouth  
Lauren Foate'  
Marjorie Davidson  
Kelsey Davidson  
Anne Underwood  
Fred Cherry  
Jane O'toole  
James O'toole  
Lawrence Jones  
Spencer Anderson  
Sylvia Barley**

**Thanks to Andrea Huntjens with Sophisticated Soirees  
for donating the tasty lunches that day**



**The following slate  
of Officers and Committee Chairs have been elected  
for the 2012/2013 Year**

**President** – Tom Wood

**VP** – Jim Mallon

**Secretary** – Bernadette Coleman

**Treasurer** – Ken Coll

Immediate Past Pres – Jeff Bradley

Membership – Julie Mutchler & Harvey Jones

Programs – Matt Sobel

Sponsorship – Elizabeth McKinney

Hospitality – Jane Waring

Professional Development – Maureen Roskoski

Public Relations – Bud Vye

Newsletter – Ranny Robertson

Website – Paxton Whitmore

Career Resource – Carla Strothers-Durr

Golf Tournament – Tim Hume

Administrator – Barbe Shaffer

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**Visit our Local Chapter Web Site**

**[www.ifmarichmond.org](http://www.ifmarichmond.org)**

**Registration is required for “Members Only” benefits**

**Put it in your Favorites Folder right now**

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*(Continued from page 3)*

early retirement back in the 90's, he became a Baptist Missionary, first being posted in Indonesia, and then back to Arkansas, where he has been until last year, in one of the poorest areas of our country. He and his wife have specialized in forming cottage industries, where the people can use their skills to make something that can be commercially marketed. One successful example that was reported on was a jewelry making co-op they called Delta Jewels. You can get updated on their doings at [www.thefellowship.info/newell](http://www.thefellowship.info/newell)

And a final chuckle as it is reported that France's new Socialist president owns three holiday homes in the Riviera resort of Cannes. Francois Hollande, 57, who “dislikes the rich” and wants to revolutionize his country with high taxes and an onslaught against bankers, is in fact hugely wealthy himself. So much for all that Socialist, Populist rhetoric.

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The Richmond Chapter of the International Facility Management Association

**Richmond Chapter of IFMA  
IFMA NIGHT WITH THE FLYING SQUIRRELS**



**“Squirrelarama”**

**Tuesday, June 12, 2012**

**Richmond Flying Squirrels**

**VS**

**New Hampshire Fishercats (Toronto Blue Jays)**

**Gates open at 5:30 PM**

**Game starts at 6:35 PM**

The ORC birthday zone on the 1<sup>st</sup> base line will be reserved for IFMA.

5:00 pm to 6:00: Registration and hot dog, hamburger, chips and soft drink buffet, games and induction of 2012-2013 Officers.

6:15 PM, take our seats, which will be a block of lower level seating.

Jeff Bradley will throw out a ceremonial first pitch at 6:15.

Bud Vye will be on the Flying Squirrels Radio Network to promote what IFMA is doing.

Nutzy and Parker the Pig will visit the IFMA group along with a few representatives of the Coaching Staff and players.

One person from IFMA will race Parney in the hamster ball.

The Squirrels will give IFMA a prize basket as a door prize or raffle item.

Promotion is appearance by former Wrestling star Brett “the Hit Man” Hart.

**THANKS TO OUR SPONSOR:**



**Members - \$10**

**Member Spouse - \$15**

**Children - \$15**

**Non-Member - \$25**

**Non-Member spouse - \$25**

**Fees include cost of food and admission to game**

**Park in main lot for \$3.00**



**RSVP by Thursday, May 31, 2012**  
Simply e-mail Barbe Shaffer at [ifmarichva@gmail.com](mailto:ifmarichva@gmail.com),  
register on our website at [www.ifmarichmond.org](http://www.ifmarichmond.org)  
and pay by PAYPAL or pay by credit card at registration

**Be sure to include your guests name and company**  
**No Shows will be billed**

# June Meeting

**IFMA NIGHT WITH THE FLYING SQUIRRELS**

**The Diamond**

**Tuesday June 12th  
Gates Open at 5:30 PM**