



**November 2014 Issue**

## THE PRESIDENT'S MESSAGE...



"Through the years... Together we were strong I know that I belong....Through the years". These are the lyrics of the song "Through the Years" by Kenny Rogers. The IFMA Richmond Chapter, through the thirty years, has had strong leadership and an active membership. The IFMA Richmond Chapter, through the thirty years, together we were and are strong. I know that this, the IFMA Richmond Chapter, is where I belong and have been belonging as a member for a long time. The 30<sup>th</sup> anniversary celebration at The Old City Bar was fabulous with guests Andrea Sanchez, from IFMA National, and Dave Brooks, from Ferguson, our corporate sponsor. We had 15 past presidents. Be sure to read Bud's overview of the celebration. Ranny Robertson, our Newsletter Chair, is one of the founding Charter Members of the IFMA Richmond Chapter. Bud Vye, our Public Relations Chair, is an Honorary Charter Member. We are very fortunate to have both these two passionate individuals involved through the thirty years of the IFMA Richmond Chapter.

I had the wonderful opportunity to spend time with Andrea Sanchez from IFMA National, who flew from Houston, Texas specifically for our 30<sup>th</sup> anniversary celebration. Andrea had already reviewed our new "mobile" website and our newsletters. She was impressed that our new website had more social media items on it than the national website. Andrea had the opportunity to discuss this with Valarie Blaes, who is the consultant and designer of our new website. I had indicated to Andrea that we were unveiling the new IFMA Richmond Chapter logo this October – on our website, our newsletter and anywhere our logo is appearing. She also was impressed how detailed our newsletter is on a monthly basis. Andrea felt so welcome at the celebration and was excited that 15 past presidents attended and most are still actively involved. Andrea spoke with many of the attendees and understood how through the thirty years we are still strong. When I asked some of the attendees to explain to Andrea why they are members and involved in IFMA Richmond Chapter responses included "GROWTH", "NETWORKING", "HAVE BECOME GOOD FRIENDS", "I HAVE LEARNED SO MUCH", "CAN CALL ANY IFMA MEMBER FOR HELP", "PASSIONATE", "GOOD ACTIVITIES", "FUN", "SHARING OF BEST PRACTICES"...

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## MEETINGS

### November 2014 Membership Meeting

- Date:** *Tuesday, November 11, 2014*
- Time:** *5:30 pm*
- Place:** *CORT*
- Program:** *Tour*
- Cost:** *Members \$15 CFM/FMP \$10  
Non-Members \$35*
- RSVP:** *By Tuesday October 28, 2014*

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### Next Board Meeting:

- Date:** *Tuesday, December 2, 2014*
- Time:** *4:30 p.m.*
- Place:** *Markel Bldg. 4600 Cox Road*

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### Next Membership Meeting:

- Date:** *Tuesday, December 9, 2014*
- Time:** *5:30 p.m.*

## 2014/15 OFFICERS

### **President**

Connie Hom, CLP  
[connie@buckinghamgreenery.com](mailto:connie@buckinghamgreenery.com)  
434-969-4711

### **Vice President**

Harvey Jones, FMP  
[harvey.g.jones@dom.com](mailto:harvey.g.jones@dom.com)  
273-3076

### **Secretary**

Stave Pancham  
[spancham@mbpce.com](mailto:spancham@mbpce.com)  
330-4875

### **Treasurer**

Bernadette Coleman, CFM  
[Bernadette.coleman@bdnreit.com](mailto:Bernadette.coleman@bdnreit.com)  
521-1831

### **Immediate Past President**

Jim Mallon, CFM  
[Jim.Mallon@dom.com](mailto:Jim.Mallon@dom.com)  
771-3090

## CHAPTER ADMINISTRATOR

Barbe Shaffer, CDT, SDA/C  
[ifmarichmondva@gmail.com](mailto:ifmarichmondva@gmail.com)  
651-6885

## COMMITTEE CHAIRS

### **Membership**

Julie Mutchler  
[jmutcher830@gmail.com](mailto:jmutcher830@gmail.com)

### **Cameron Bridges**

[bridgesca@verizon.net](mailto:bridgesca@verizon.net)

### **Programs**

Karen Frebert  
[K.frebert@creative-va.com](mailto:K.frebert@creative-va.com)

### **Sponsorship**

Brian Workman  
[BWorkman@MOH.com](mailto:BWorkman@MOH.com)

### **Public Relations**

Lloyd J. (Bud) Vye, R-CFM  
[bdvye@comcast.net](mailto:bdvye@comcast.net)

### **Website & Social Media**

Paxton Whitmore  
[pwhitmore@svmservices.net](mailto:pwhitmore@svmservices.net)

### **Newsletter**

G. R. (Ranny) Robertson, R-CFM  
[grjr41@gmail.com](mailto:grjr41@gmail.com)

### **Professional Development**

Maureen Roskoski, SFP  
[maureen.roskoski@feapc.com](mailto:maureen.roskoski@feapc.com)

### **Hospitality**

Elizabeth McKinney  
[emckinney@markelcorp.com](mailto:emckinney@markelcorp.com)

### **Golf Tournament**

Tim Hume, CFM  
[timh@hermitagecountryclub.com](mailto:timh@hermitagecountryclub.com)

**IFMA RICHMOND CHAPTER NEWS**  
Is a publication of the Richmond Chapter of the International Facilities Management Association. This newsletter is designed to provide a channel of communication to members and prospective members.

IFMA, PO BOX 808, RICHMOND, VA 23218



## **AROUND THE CHAPTER**

*by Bud Vye, Retired CFM*

Some follow ups to start with, as Health Diagnostics Lab's CEO Tonya Mallory abruptly resigns, followed a week later by charges of fraud (and the filing of an \$84 million lawsuit) from Cigna insurance claiming that HDL has been "gaming the healthcare system by submitting grossly inflated, phantom charges" to their firm. Hard to believe how quickly HDL has gone from the darling of Biotech Park to an all out fight to restore their credibility.

Also surprised to see that seven bidders were active in the auction of Ashland's Henry Clay Inn, which sold for \$805,000 plus 10% to the auction house. New owner will be Beth Mason, a VCU grad now living in NJ, whose mom lives a couple of blocks away from the Inn, and who has stayed in the Inn as a guest. Although the current owners have complained that they can't make ends meet with the Inn's 14 rooms, Mason states that she bought the place as an investment, and intends to continue to operate it as a hotel.

True to form, Colonial Downs owner Jeffrey Jacobs continues to play hard ball in his negotiations with the Horsemen, turning in his license to run a race track and off track betting parlors and announcing that operations at both will cease as of 11/1. He states that he will continue to own the track, however, and see what happens down the road. I don't think its any secret that he would like to be able to put a Casino on that property, as most of the other tracks that are still successful around the country have done, which would then combine with the horse racing to make a profitable operation. It's hard for me to see our legislature approving that, however, although they may give it some thought when they see how big a financial hit New Kent county and the state's Horsemen are taking with the track closed.

Biggest news of the month is probably that Stone Brewing has decided to build their 200,000 sq. ft. East Coast brewery in Richmond, and on the Nicholson Ave. site down by Rockett's Landing. Their beer garden and restaurant will go into the Intermediate Terminal building a couple of years later. Things should move quickly, as the City owns the Nicholson Ave. site. Auditions for which development team is to design and build the \$23 million project are in their final stages, and the three finalists are all local, and familiar names to us ----- Kjellstrom + Lee (w/Baskerville); Hourigan (w/Timmons); and Taylor & Parrish (w/Odell). All top flight outfits, with connections to the Chapter. Glad I'm not on the committee who has to pick one of them. Whoever is picked sure won't have to travel far to get to the job site. And, just at Press time, the winner is -----Hourigan!

A much bigger project, not getting nearly as much attention, is underway on Scott Rd. (that's the little street coming east off of Brook Rd.

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## MEMBERSHIP CORNER

By Julie Mutcher, Membership Committee Chair

### Welcome to our newest members!

**Michael B. Bishop**

Asst. Facility Manager  
Willow Oaks Country Club  
1388 Warwick Park Rd.  
Henrico, VA 23225  
Email: [bbishop@willowoaksc.org](mailto:bbishop@willowoaksc.org)

**Dave Bjorkman**

Servpro Marketing Representative  
Servpro of New Kent, Williamsburg &  
Northern Neck  
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**Renee McDowell**

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### On behalf of the Chapter Board, "Thank You" to the following for renewing/rejoining this month

**Kevin B. Arthur**

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mond  
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**Bob Borchers**

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**Michael Marcialis, RPA, FMA**

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**Jon Reed**

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**Craig A. Sharp**

Senior Facility Manager  
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**L.J. Swain**

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## HABITAT NEEDS YOU!

### IFMA TO PARTNER WITH HANOVER HABITAT FOR HUMANITY

**SATURDAY, November 1, 2014**

Through our generous donation this year from the proceeds of the annual golf tournament, our Chapter will be able to partner with HHH by volunteering on Saturday, November 1 from 8:30 am to 3:30 pm. to work on one or two of their homes in the Ashcake Road area in Ashland.

The location for this year's build will be 10202 Ashcake Road, Ashland, VA.

Habitat for Humanity builds houses and so much more. A Habitat build site is where hanging a door opens a world of opportunity, where laying a foundation can transform a neighborhood, where installing a window offers a clearer vision of the future, and where renovating a home can renew a community. So, what will you build? Join us on Saturday, November 1 and see what a difference we can make.

Barbe Shaffer is our coordinator for this project.

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## **Bring a Prospective Member to a Meeting**

Please be advised that the Board has an established policy for anyone who would like to bring a prospective member to a meeting. If you let the Membership Committee place the RSVP for the prospective member, there will not be a guest fee charged for that attendee.

Again, the RSVP must be placed by the Membership Chair, Julie Mutcher,  
jmutcher830@gmail.com. Guests are always welcome but member prospects will help us grow.

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just north of Parham that was the back way into the Best Products HQ back in the day). Dominion purchased the 75 acre site for \$5.6 million back in March and site work has been underway since June for a 100,000 sq. ft. systems operations center which will cost about \$80 million and will replace the current unit in Innsbrook, once it is completed and moved into "some time in early 2017". Hourigan is the GC on this one, with Draper Aden handling the site work, and Page Architects the design.

Not to be outdone by the Robins Center (which we visited back in March), VCU's Siegel Center unveils their new scoreboard and sound system. The Black & Gold intrasquad game, which starts their basketball season, is on 10/26 after which I'll give you a report on the upgrades. Rams are picked by everyone to win their Conference, which carries with it the pressure of high expectations, so we'll see how they do, as their schedule also appears to be tougher than last year's.

While out at U of R they continue with their long range plan to renovate their student housing, converting much of it to suite-style accommodations. Westhampton Hall and Gateway Village Apartments were completed in time for this Fall semester, and Jeter Hall and Thomas Hall are now being worked on, with BCWH handling the design and Trent Construction as GC.

Another project (which we did a hard hat tour of in July) comes to completion on the last weekend of October as the Valentine Museum is scheduled to reopen. Since I'm anxious to see what the finished product looks like, I'll get myself down there and check it out.

The new amphitheatre alongside the 2nd St. connector got finished in time and, along with some other changes to the layout of the Folk Festival, were all judged to be a big improvement over the previous set up. The slope down to that stage is pretty steep (as is the street alongside it) so you don't have any trouble seeing over the heads of the people in front of you. Overcast skies, and a prediction of rain that never really materialized, served to cut down the crowds a bit, but it was another highly successful Festival with the Mexican Mariachi band generally being considered the stars of the program.

Just a few days later, on 10/15, saw the official opening of the Sherwood Forest segment of the Virginia Capital Trail down at Charles City Courthouse. This time the forecast rain did materialize, moving the ribbon cutting ceremony into the Government Center auditorium, where it was standing room only as First Lady Dorothy McAuliffe did the honors up on the stage. She handled herself very nicely, and had quietly slipped down a couple of days earlier to ride the trail with her 12 year old son, which impressed all of us. The rest of us had planned to ride the section prior to the 11 a.m. ceremony, but were rained out and many of us came back on Saturday to ride it for the first time. This 13 mile section is very nice, and almost flat, making the completed trail now 29 continuous miles long, from Jamestown to 7 miles west of Charles City CH. A few good places to park and ride from if, like me, you've got grandkids or kids or occasional riders to ride with and you don't want to be out in the road with the motor vehicles. Charles City Courthouse or Lawrence Lewis Park (2 miles to the west off of Rt. 5) are my favorite places to ride from for the Trail and there are a number of distances you can do from either, with lunch afterwards at either Cul's (at the Courthouse) or Charles City Tavern (formerly Indian Fields) two miles west of there.

Finally made contact with Melanie Aster as I mentioned I was trying to do last month. She's alive and well, and still working as an Interior Designer down in New Orleans, and now I know how to find her when I'm down there next Spring for JazzFest.

State Dept. of Game & Inland Fisheries changes plans, and instead of building a 37,000 sq.ft., 2 story office building and 7,000 sq.ft. of warehouse space in Northlake Business Park close by Creative, is leasing 52,296 sq. ft. in the Villa Park complex not far from Draper Aden and Brown Dis-

# IFMA's SFP Coming To Richmond!!

Become a leader in developing sustainable FM strategies



## Sustainability Facility Professional®

Our chapter is committed to your professional development and we want to bring this important credential opportunity to our members. We will be subsidizing a portion of the costs of this class to provide you with a significantly reduced rate. This will be a great opportunity to take this class at a much lower cost. Stay tuned for costs and dates.

IFMA's SFP® is an assessment-based certificate program delivering a specialty credential in sustainability. By earning your SFP credential, you will develop and gain recognition for your expertise in sustainable FM practices while impacting your organization's economic, environmental and social bottom lines.

**Dates:** Jan 23 & 24, Feb 20 & 21, March 27 & 28

**Location:** Dominion Virginia Power, Innsbrook Facility

**Costs:** \$1,875.00 Richmond Chapter Member - \$1,950 Non-Richmond Chapter Member

Costs include hard copy and electronic copy of course materials, light breakfast each day.

Costs do not include SFP credential application costs.

## WHY YOU SHOULD ATTEND

- Significantly reduced rates!
- Class will be offered here in Richmond
- The program equips SFPs with the tools necessary to integrate sustainability efforts with the organization's values and strategies
- Learn how to present a business case for a sustainability initiative
- Discover how to evaluate initiatives from a financial point of view and speak the language of the Chief Financial Officer
- Learn how to track and report accomplishments

Read success stories on the value of the SFP [here](#). See how others have saved money with the tools they learned in this class and gather the benefits you need to get approval for this class. For questions, comments, or to reserve your spot now, contact Maureen Roskoski, IFMA Richmond Professional Development Chair at [maureen.roskoski@feapc.com](mailto:maureen.roskoski@feapc.com)

## **The course covers:**

### **Strategy and Alignment for Sustainable Facility Management**

- Organizational strategies
- Developing a strategy
- Sustainability considerations
- Establishing goals and initiatives
- Communications and reporting

### **Managing Sustainable Facilities**

- Sustainability policy development
- Applying sustainability to FM plans
- Program development and implementation
- Change management
- Performance management tools
- Finance for sustainable facilities
- Purchasing and procuring for sustainable facilities
- Standards, systems and support

### **Operating Sustainable Facilities**

- Energy
- Water
- Materials and resources
- Workplace management
- Indoor environmental quality
- Quality of services
- Waste
- Site impact

Learn more about the SFP at IFMA's website – <http://www.ifmacredentials.org/sfp>

## 30 YEARS OF HISTORY—Serving the Facility Management Community

By Bud Vye, CFM—Retired

Actually a bit more than 30, as we initially got organized under the leadership of The Computer Company's **Tom Jarrett** in November of 1982 with 6 members and functioned for almost two years as the Richmond Facility Management Assn. We established annual dues of \$25, settled on the Imperial 400 Motor Inn as our regular meeting place, met monthly, as Tom put together a monthly Newsletter, and in August of '84, with 30 members, voted by a narrow margin to affiliate with IFMA, officially receiving our charter from Regional VP **Christine Williams** at our December meeting.

From that start, I recall our regular, 2<sup>nd</sup> Tuesday meeting places, usually having a meal, except when we featured a tour, sometimes at mid-day. From the Imperial 400, we moved to Nielsen's (on Thalbro) for '86 & '87, the Engineer's Club from '88 to '95, and then with no regular meeting place after that. For some time in there, we had Board meetings immediately prior to the monthly meetings, but that proved too time restrictive so we moved the Board meetings to the first Tuesday, usually at the President's company.

I hosted the first of the Chapter's facility tours at Best Products HQ in Feb. of '84, and other memorable tours that come back to me are both Philip Morris Manufacturing and R&D, the Federal Reserve Bank, backstage at the Art Museum after the West Wing was completed, the Missionary Learning Center in Rockville, in the Control Tower at RIC, road trips to Shields Tavern in Colonial Williamsburg, Colonial Downs, John Paul Jones Arena at UVa, & Fort Lee; the old Federal Courthouse and Judge Merhige in his Chambers, the Governor's Mansion, Ethyl Fuel Additive Labs, Reynolds Metals Exec. Offices, Dr. Wally Johnston at the Martin Agency, the Siegel Center, The Convention Center, the Governor's School, the new SPCA, driving around the track at RIR, St. Francis Medical Center, Virginia Blood Services, VCU Brand Center, Ace Recycling, a record turnout of 143 at MeadWestVaco, Sports Quest (while Steve Burton was still riding high), Hardywood & COTU Breweries, Colonial Shooting Academy, Greater Richmond Aquatics Partnership, VCU Cary St. Gym, Uptown Alley, & Allianz Deep Run I.

After Summer Socials at the Diamond for several years, cruises on the Virginia Patriot and Annabel Lee, and a theater party at Swift Creek Mill, **Barbara & Ranny Robertson** moved up to Railside Farm and began hosting our LlamaRama socials every year from '91 through 2011 (that's 21 straight years, to spare you the arithmetic). After moving down to Glen Allen, and being unable to host the event, we have gone back to having it at the Diamond, this time with the Flying Squirrels, instead of the Braves.

Our Christmas Socials have always been a high spot of the year, seldom being at the same location successively, until **Jane Waring & Elizabeth McKinney** began hosting us at Markel from 2009 to the present. Prior to that, venues for this event included the Imperial 400, Virginia House, Sovran Executive Dining Room, 2300 Club, Bull & Bear Club, Ethyl & Circuit City Corporate HQs, U of R Whitehurst Hall, Philip Morris Manufacturing, VHDA, Old CFB Bank building, Capital One Ops. Center, Crestar Riverview, the Annabel Lee, Virginia Crossings, Hermitage CC, Cultural Arts Center at Glen Allen, and the VA Architectural Center.

The Chapter began running a Golf Tournament as a fund raiser in 1994, at Salisbury, with **Ben Newell** as Chairman, and has continued do so every year since. At first the proceeds were used to fund a scholarship for a student studying Facility Management, but in 1996 we adopted Christmas in April (now called Rebuilding Together) and Hanover Habitat for Humanity as the Chapter's charitable partners, and the increasing success of the event has continued until we now are able to provide \$5,000 a year to each charity. After Ben, we had several different chairs --- **Fred Alligood & Ken Vostal**, **Terry Dorn**, **Wayne Barnes (3 years)**, **Rick Hughes (7 years)**, **Jeff Bradley (3 years)**, at several different courses ---The Highlands, River's Bend, Highland Springs, The Crossings, Hunting Hawk, Independence, and Hermitage, until **Tim Hume** took over in 2011 and kept the event at Hermitage.

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**Project Manager-Construction:** Emerald Construction Company has an immediate opening for a seasoned Project Manager. Must have a record of at least ten years of experience in the construction industry, preferably commercial. Must be self-motivated, performance-driven and accustomed to taking full ownership of assigned projects, \$100k to \$5mm in size. Must be able to assess and mitigate risks and have a strong business acuity, have project management skills of buying out contracts, creating subcontracts, multi-site project operations, cost reduction and avoidance, safety regulations and compliance, team leadership and operational streamlining. Needs to have a history of managing submittal process, RFI process, leading Owner meetings, problem solving with Superintendents, etc., all with a sense of urgency. A positive, “client-driven”, team oriented attitude are musts. Interested candidates may send resumes to Franci Lucas at flucas@emeraldconstruction.com.

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# IFMA Vendor Database

## Looking for help on a particular problem or issue?

One of our member vendors may have just the solution you’re looking for. Be sure to check them out and use their services if applicable.

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Glenn Custis discussed with Andrea about BIM and Ken Miller spoke with Andrea about waterless washing machines. Andrea was excited that we are hosting the SFP study program for certification and that we have so many certified professional members. She was in awe of the amazing work our Richmond Chapter has done and knows we will continue to do. In her words “our energy inspires her”.

I share this with you because this year is our “member engagement year”. This year the IFMA Richmond Chapter is working on ways to engage, retain and increase membership, offer more professional member education – “Learn, Connect and Advance”, and make us a more effective chapter for **YOU** the member. There are so many value added benefits for being engaged in our chapter, proven by those who exchanged their comments with Andrea. Look forward to seeing you at November’s meeting where we will learn about the happenings at Scott’s Addition and a hard hat tour of CORT’s new facility. You too can grow, learn, connect and advance as so many other members have “Through the years”.

Connie

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tributing. In addition to being a less expensive option, this will enable the agency to move from their current location at 4000 W. Broad into Villa Park next Spring. The State will now put their 15.45 acres at Northlake on the market and I recall that Sauer's had an option to buy their old building on Broad St. once they move out.

Grocery wars continue with another new entrant into the market as German discount grocer Lidl files plans to demolish the Bill Talley Ford dealership and build a store on Laburnum Ave., with a Kroger and a Food Lion already in the area.

No shortage of competition, either, in the restaurant field as the owner of The Boathouse announces plans to put one in the vacant space in the Hyatt House hotel in the Short Pump Town Center. With no water anywhere in that area, he plans to use Drydock in the name of the location. Hadn't realized that, in addition to the Midlothian and Rocketts Landing locations, he also owns the Casa del Barco (Spanish for boathouse) down town on the Canal.

And The National is bought for \$6.7 million by a California outfit that also bought the Norva in Norfolk. Much larger company with deeper pockets, should mean more, and more diverse, shows at the downtown concert hall.

Mentioned a couple of years ago that some physically handicapped were making a lucrative practice of going around to (usually small) establishments and then lodging claims of no access to the building (or to its restrooms) for customers in wheelchairs, or otherwise disabled, and then receiving a quick settlement from the establishment. This practice of using "testers" conversant with the A.D.A. regulations is apparently on the increase (particularly in Florida, New York, and California), and has been held by some Appeals Courts to be perfectly legal.

And don't miss the "Forbidden City" exhibit at the Art Museum. It's really spectacular, and will be here through January 11.

Last, but not least, Congratulations to Michael Loving of Bon Secours Memorial Regional Medical Center upon receiving his FMP certification!

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**Are you under 30?**

**Or have you recently earned a bachelor's degree or MBA?**

**You may qualify for a reduced IFMA membership fee!**

Young Professional membership is open to new IFMA members that are under the age of 30 and new or current IFMA members that graduated from an accredited university or college within the last 12 months

## OCTOBER MEETING REPORT

by Bud Vye, Retired CFM



A very nice turnout of 72 made it to The Old City Bar on October 14 to celebrate the Chapter's 30<sup>th</sup> Anniversary. A bit cool for any use to be made of the building's two outside front porch areas, on either side of the entrance, but plenty of room inside the comfortable, old timey, dimly lit first floor of the venue. Books on the book shelves and a collection of bottles up along the top reminded one of the history of the building, which was originally the Railroad YMCA, as the inscription over the front door still notes. Intended by the "Y" to provide a clubhouse and overnight lodging for train crews who had time on their hands prior to going out on their next assignment, such Y branches were found near the major train stations in many of the large cities across the country from the late 1800's to the mid-1900's.



Due to the generous sponsorship of the meeting by Ferguson, in addition to the Annual sponsorships of Dominion Service Company, ServPro of Richmond, Henrico, Chesterfield, Tri-Cities, plus Newport News, Markel, ServiceMaster, Valcourt Building Services, & Facility Engineering Associates, we enjoyed an excellent selection of hors d'oeuvres and beverages provided by the staff of the building, with the Beef Brisket particularly receiving a number of favorable comments. As one of the oldest Chapters in the Association, IF-

MA headquarters in Houston honored us by sending Andrea Sanchez, the editor of FMJ (the bi-monthly magazine we all receive) to represent them, and it was great to have her with us. Although we were missing a few we thought might be coming, we did have a total of 15 past Presidents of the Chapter in attendance, and it was great to see the



ones we hadn't seen in a while. Having this celebration provided the motivation for me to attempt to distill 30 years of Chapter History down to one sheet of paper (on two sides), which President Connie Hom had duplicated on yellow paper and distributed around the room so all could have a copy. For those who weren't able to be there, it starts on Pg.8 of this issue.



I had also dug out of storage a board containing photos from our meeting in 1984 at which we received our Charter from IFMA, and displayed it along with some copies of our Newsletter showing all the different formats we have used over the years. Also on display on a table fronted by our new Chapter table runner (with the colorful new IFMA logo we've also begun to use on our Newsletter and revamped Website) was my collection of Chapter lapel pins I had amassed at several IFMA conferences in the 90's, as well as those of our Chapter, plus some President Connie had collected at this year's World Workplace in New Orleans. According to Connie, it doesn't sound as though pin collecting at the Conference is as big a deal now as it was back in the day when I was attending them. And, try as I might, I can't seem to find my Richmond Chapter pin from the very

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(Continued from page 11)

first design we had, which featured the profile of the State Capitol over that of the Federal Reserve Bank building, and which I recall was designed by Phil Martin. If any of our long time members has one, I'd be interested in trading some very nice ones from other Chapters with you in order to fill out my complete set of our Chapter's pins.

After a lengthy period of socializing President Connie, with great difficulty, got the group to settle down some and proceeded to recognize our Sponsor for the evening, Ferguson. David Brooks, representing the firm, briefly told us that they are the largest plumbing wholesaler in North America and a major distributor of virtually everything in the line of Plumbing Supplies, HVAC equipment and kitchen, bath and lighting fixtures. After he had concluded, Connie called up representatives of our Annual Sponsors who were present to be recognized. Then, after Andrea Sanchez brought us greetings from Headquarters, one by one, the 15 past Presidents were called up and presented with a very nice black tee shirt, with the new IFMA logo and "IFMA Richmond Chapter, 1984-2014" embroidered on the left breast.

With those presentations wrapping up the business of the meeting, socializing resumed among those who remained, as the assemblage gradually departed, and another outstanding meeting goes into the Chapter's History book. Thanks to Connie Hom, Karen Frebert, Barbe Shaffer, Tim Hume, and the other members of the Committee who planned it; to David Brooks and Ferguson, who sponsored it; to all the past Presidents who returned to be with us; and to Andrea Sanchez who made the trip from Houston. All of them played a big part in making this a special evening that I think all who attended will remember fondly. I know I will!

\*\*\*\*\*



**Visit our New & Improved Local Chapter Web Site**

**[www.ifmarichmond.org](http://www.ifmarichmond.org)**

**Put it in your Favorites Folder right now**

**Thanks to Blaes Communications**

*(Continued from page 8)*

Other noteworthy events in the Chapter's history include ----

The awarding of IFMA's highest honor, the **Distinguished Member Award**, for outstanding contributions to the development of IFMA and the professionalism of facility management, to Chapter members **Tom Jarrett** in 1985 and **Bud Vye** in 1988. Four Chapter members have also been honored with **Lifetime Memberships** upon their retirement, in recognition of their lengthy and distinguished service to IFMA --- **Fred Alligood, Susan Hutcheson, Bud Vye, and Ranny Robertson.**

The development of four Chapter pins --- the State Capitol in front of the Federal Reserve; and the brown, blue & 25<sup>th</sup> Anniversary versions of our George Washington on horseback logo.

The significant number of CFM certifications attained by Chapter members, starting with 17 when the program began in '93, and growing to more than 40 along the way, with 20 being active today, in addition to 10 FMP certifications and one SFP. From the beginning, always a high percentage for a Chapter of our size.

Consistently one of the best monthly newsletters in all of IFMA, a tribute to **Tom Jarrett, Bud Vye, Hal Downing, Shelli Brady, and Ranny Robertson** (1998 to the present), the only editors we have had in our entire history.

The addition of a **Chapter Administrator** to our family in 2006 ---- in the person of **Barbe Shaffer**, who has enabled us to function much more efficiently and consistently. In addition to her official duties, as a volunteer she has done outstanding work as House Captain for the Chapter's Rebuilding Together House, which she has been doing ever since she has been with the Chapter.

The great support given the Chapter over the years by our long list of Sponsors, starting with **Larry Giancaterino of Chasen's, Dean Williams of Williams Contract Furniture, & Morton Marks** in the Chapter's early days, and continuing until the present with a long list of firms. Without this support, and the contributions of an equally long list of Officers and Committee Chairs we would never have been able to make the progress we have achieved. Many thanks to all of you!!!

Finally, we have lost a very small list of members along the way that I am aware of, and we take a moment to remember them ----- **John Gordon, Jim Rhodes, Marcy Handshaw, Jay Lopez, & Charlie Teefey.**

# New Payment Processing: Sign Up Genius!

In an effort to make signing up for events more efficient and user-friendly, IFMA Richmond Chapter is utilizing Sign-Up Genius!

Below the calendar of events, you will see a yellow button labelled "Sign Up! Sign Up Genius".

To sign up and pay for upcoming events, click the yellow button.

Once you click on the button, you will be taken to the event page for which you would like to register. There are several options or "Slots" listed. Choose the appropriate option by "checking" the orange "Sign Up" box within the selection.

Once the option has been selected, click the light blue "Submit and Sign Up" button at the bottom of the event page. You will then be taken to a page where you will be prompted to enter your first name, last name, email (entered twice).

There is an option to create an account with Sign Up Genius (this is not a requirement). You may also select to have an iCalendar reminder of the event sent to your email.

If paying by credit card or via Pay Pal, click the orange button that says, "Sign Up and Pay Now."

You will be taken to a secure payment page (payments are processed by Pay Pal; however, **you are not required to have a Pay Pal account to pay for events**). If not paying by Pay Pal, choose the second option (Pay with a debit, or credit card, or Pay Pal credit).

Once you make your selection, you will be taken to the payment processing page. Once the payment has been processed, you will receive a confirmation email that your registration is complete.

**No Shows will be billed unless you cancel your registration 24 hours prior by email to: [ifmarichva@gmail.com](mailto:ifmarichva@gmail.com)**



**IFMA™ Richmond Chapter**  
International Facility Management Association

**Richmond Chapter Monthly Meeting  
November 11, 2014**

Join us for this great opportunity to view this wonderful venue! CORT Furniture Rental, a Berkshire Hathaway company is moving to the Boulevard. Please join us for a “hardhat” tour of their new space which features 1940’s architectural elements and see what the plans are to bring the space into the present while preserving the elements that contribute to the buildings character. The new space is located in one of the hottest real estate corridors in the city. Additionally, we will have a panel discussion on the future of Scott’s Addition featuring representatives from area developers, real estate professionals, landlords and business owners. Please join us for a sampling of food and drink from the restaurants and breweries in the N. Boulevard area.

**Thanks to our Bronze Sponsor and Host:**



**Thanks to our 2014 Annual Sponsors**

**PLATINUM**



**GOLD**



**SILVER**



**Where:**

CORT  
1207 N. Boulevard  
Richmond, VA 23220

**Parking:** On-site lot & on street

**Time:**

5:30-6:30 pm Networking/Social  
6:30-7:30 pm Meeting/Tour

**Presenters:**

Ann Sennewald (VP Merchandising) - CORT  
Gene Jones (Business Development Manager) – CORT  
Rob Hargett - The Rebkee Company  
Roger Bouchard - Scott's Addition Business Association  
Ed Lacy - Property owner, Scott's Addition commercial real estate

**RSVP by:**

Tuesday, October 28, 2014  
Simply e-mail Barbe Shaffer at [ifmarichva@gmail.com](mailto:ifmarichva@gmail.com)  
or register on our website at [www.ifmarichmond.org](http://www.ifmarichmond.org)  
and pay by PAYPAL

**COST:**

**Members: \$15**  
**Members w/certification: \$10**  
**Non-Members: \$35**  
Registrations are required. An additional \$5 will be charged at registration if you have not registered prior to the event.

Credit card payments accepted at the door.

Be sure to include your guests name and company

No Shows will be billed



**IFMA™ Richmond Chapter**

International Facility Management Association

P.O. Box 808

Richmond, Virginia 23218



PLACE  
STAMP  
HERE

# November Meeting

**CORT**

1207 North Boulevard

Richmond

**Tuesday, November 11th**

**5:30 PM**

**[www.ifmarichmond.org](http://www.ifmarichmond.org)**