



February 2015 Issue

THE PRESIDENT'S MESSAGE...



"You shake my nerves and you rattle my brain. Goodness gracious great balls of fire" lyrics from the song Great Balls of Fire by Jerry Lee Lewis. This past weekend I attended the Broadway Play "Million Dollar Quartet" in the newly renovated Altria Theater. The play was about a night in December 1956, the one and only night, which Jerry Lee Lewis, Elvis Presley, Carl Perkins and Johnny Cash were all together and had a jam session. First of all, we had just toured the beautifully renovated Altria Theater for our first Membership program of the New Year 2015. Bud surely has a great recap in this newsletter. Secondly, Sam Philips the producer and owner of Sun Productions, was known to find new talent, such as these four, Rock N Roll Hall of Famers. Sam Philips was able to get talented musicians to find the inner 'soul' of their songs and instruments. The IFMA Richmond Chapter can assist you finding the inner 'soul' of your profession as a facility manager.

The opening line of Great Balls of Fire "You shake my nerves and you rattle my brain", don't you feel like you have tenants, associates, clients and guests that shake your nerves and rattle your brain. It reminded me when we were at World Workplace Luncheon Session.

They asked everyone, especially facility managers, to write on a card the top items that they receive calls about on a daily basis. Well with lots of laughter and talking amongst themselves everyone started to write on their cards. Our table were talking amongst ourselves and were writing on their cards very similar items. The moderators for the luncheon picked up most of the cards and randomly mentioned items that were written on the cards. Mind you this was the Luncheon Session of World Workplace and there are over a thousand people attending this luncheon.

Professional members and Associate members, as you continue reading this, identify with some of these responses. "There is no toilet paper in the ladies restroom", "My office is too hot", "The elevator is too slow", "There are grinds in the coffee in the cafeteria", "and "The sun is glaring too brightly on the south side of the building". Here's some more "There are no paper towels in the rest room", "My office is too cold", "The air conditioning vent is making too much noise", "The overhead lights are blinking"... We all had a good laugh and there were

MEETINGS

February 2015 Membership Meeting

Date: *Tuesday, February 10, 2015*
Time: *5:30 pm*
Place: *Bon Secours St. Mary's Hospital*
Program: *Evelyn Reinhart Guest House Tour*
Cost: *Members \$15 Members w/ Cert. \$10*
Non-Members \$35
RSVP: *By Thursday February 5, 2015*

Next Board Meeting:

Date: *Tuesday, March 3, 2015*
Time: *4:30 p.m.*
Place: *Markel Bldg. 4600 Cox Road*

Next Membership Meeting:

Date: *Tuesday, March 10, 2015*
Time: *5:30 p.m.*

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IFMA RICHMOND CHAPTER NEWS

Is a publication of the Richmond Chapter of the International Facilities Management Association. This newsletter is designed to provide a channel of communication to members and prospective members.

IFMA, PO BOX 808, RICHMOND, VA 23218



AROUND THE CHAPTER

by Bud Vye, Retired CFM

Hope you watched the Seattle – Green Bay game. Unbelievable, said the Green Bay coach when they poked a mike under his nose after the game. Bizarre, said my son who watched it from Paris, in the early morning hours of the next day. Much as I love Russell Wilson, he came out of that one smelling like a rose, after the worst performance of his career. Somebody up there really must like him!

Beyond that one, not a lot of exciting stuff this month. Like Russell, looks like we lucked out ten years ago (although we didn't think so at the time) when Charlotte beat us out for the NASCAR Hall of Fame which we were trying to get to locate at the South East quadrant of 295 & 95. A decade on, NASCAR's popularity has plummeted, the Hall of Fame is attracting 170,000 visitors (annually) instead of the projected 500,000, and the Charlotte City Council just voted to write off \$22 million in debt that they and local banks took on to finance the project. Sometimes you win by losing.

The current big fight up in DC is between three potential locations in Maryland and Virginia to land the new headquarters for the FBI. Until now, the GSA has structured the deal as a trade of the aging FBI headquarters at 935 Pennsylvania Ave. to the developer in return for a headquarters complex that will house ALL of the agency's headquarters staff. When the GSA now states that that will take 2.1 million sq. ft. of space in one location, the Developers have said "Whoa", that that will be far more costly than the value of the old HQ. Lets see what happens now, as the GSA goes back to the drawing board.

Redevelopment in Scott's Addition continues to roll, as we heard was happening in November at the new CORT facility on the Boulevard. This time, we hear that the long time landmark Bingo Hall one block west of Boulevard on Broad is being closed down as the 8200 sq.ft., frumpy white building is being marketed for redevelopment as retail space under the name of The Shoppes at Scott's Addition.

And, under new management is the Dominion Club, as the long running hassle (22 years) between HHHunt and the members is finally settled with the sale of the club to San Diego based Heritage Golf Group, who owns eight other clubs in South Carolina, Florida, and Texas. Maybe we ought to have a meeting back out there, since we

(Continued on page 9)

MEMBERSHIP CORNER

By Julie Mutcher, Membership Committee Chair

Welcome to our newest members!

F. Scott Reed

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sreed@prologuesystems.com

Wendy Stone

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Erika L. Woolard

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On behalf of the Chapter Board, "Thank You" to the following for renewing/rejoining this month

Wayne S. Barnes, CFM

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www.rebuildingtogetherinrichmond.org

December 10, 2014

International Facilities Management Association
attn: Barbe Shaffer
P.O. Box 808
Richmond, VA 23218

Dear Barbe and IFMA friends,

Restoring hope, homes and quality of life is our business. The donation of \$5,000 contributes to improving homes and lives of low-income homeowners in Richmond. We are delighted to have the sponsorship of IFMA again for our National Rebuilding Day 2015 in the Swansboro neighborhood.

This contribution of financial support makes it possible for RTR to deliver much needed help when no one else can. Our volunteer-based program of direct home repair and modifications for low income, elderly and disabled people is a community building experience that greatly improves the quality of life for those we serve and for the community at large. We appreciate IFMA's support of our efforts to promote independent living and aging in place for some of the most vulnerable members of our community.

Your donation will be used to purchase materials, supplies, skilled trade services and other essential resources for our annual programming – National Rebuilding Day, our spring blitz build and other related activities throughout the year. Your donation will truly make a difference! No goods or services were offered in association with this gift. RTR is a 501c3 non-profit; Tax- Id: 54-1652359.

Kind Regards,

A handwritten signature in blue ink that reads "Mary Kay".

Mary Kay Hues
Executive Director

I enjoyed getting to
meet folks at the
holiday party.
Looking forward to
2015 with IFMA!
MK

The nation's largest volunteer organization preserving and revitalizing low-income houses and communities



Hanover

Habitat for Humanity®

Building Homes, Strengthening Communities, in Faith and Partnership

*Connie
Thanks for 15
years of support!!!
HARMONY
Beyond
TN*

**Board of
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Brian Koeler
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Jean Kelly
Ashland

Elizabeth Matish
Rutherford

John Suddarth
Mechanicsville

Tim Bowling
Executive Director

December 16, 2014

International Facility Management Association
Attn: Connie Hom
President, Board of Directors
P.O. Box 808
Richmond, VA 23218

Dear Connie:

On behalf of Hanover Habitat for Humanity, I would like to thank you for your recent gift of \$4,575.00. The dream of a safe, decent and affordable home will be realized thanks to your financial investment and the time and energy of hundreds of volunteers.

Hanover Habitat for Humanity offers a "hand up" not a "hand out" to our homeowners, creating opportunity, stability and the potential for economic success for those who are willing to work to achieve their homeownership dream. Like you, we understand housing is the foundation upon which individual opportunity rests and that everyone deserves a safe, affordable place to live, work, and educate their children.

We're very proud of the 52 homes we've built since 1990 - Nine are currently being built in our first neighborhood, Bailey Woods. Located on Asheake Road, homes feature an arts & crafts open floor plan on 1/2 acre lots, a homeowner's association and an excellent school district. Five families are already calling this neighborhood home with two more families moving in at the beginning of 2015!

Affordable and responsible homeownership builds brighter futures, stronger families and a stronger Hanover community and we would not be able to build these homes or provide these opportunities without people like you who believe in the Hanover Habitat for Humanity mission.

Your financial support builds so much more than just homes - you are helping many hardworking and deserving Hanover families build better lives for themselves and their children. Again, thank you for your gift!

In faith and partnership,

Tim Bowling
Executive Director

Hanover Habitat for Humanity is a 501(c)(3) tax-exempt organization. This letter is documentation of a charitable contribution. In compliance with federal law, we acknowledge that no goods or services have been provided in consideration for this contribution.

IFMA's SFP Coming to Richmond!!



Become a leader in developing sustainable FM strategies

Sustainability Facility Professional®

Our chapter is committed to your professional development and we want to bring this important credential opportunity to our members. We will be subsidizing a portion of the costs of this class to provide you with a significantly reduced rate. This will be a great opportunity to take this course at a much lower cost..

IFMA's SFP® is an assessment-based certificate program delivering a specialty credential in sustainability. By earning your SFP credential, you will develop and gain recognition for your expertise in sustainable FM practices while impacting your organization's economic, environmental and social bottom lines.

Dates: Jan 23 & 24, Feb 20 & 21, March 27 & 28

Location: Dominion Virginia Power, Innbrook Building

Costs: \$1,875.00 Richmond Chapter Member - \$1,950 Non-Richmond Chapter Member

Costs include hard copy and digital copy of course materials and breakfast each day.

Costs do not include SFP credential application cost.

WHY YOU SHOULD TAKE THIS COURSE

- Significantly reduced rate..
- Course will be offered here in Richmond
- The program equips SFPs with the tools necessary to integrate sustainability efforts with the organization's values and strategies
- Learn how to present a business case for a sustainability initiative
- Discover how to evaluate initiatives from a financial point of view and speak the language of the Chief Financial Officer
- Learn how to track and report accomplishments

Read success stories on the value of the SFP [here](#). See how others have saved money with the tools they learned in this class and gather the benefits you need to get approval for this class.

For questions, comments, or to reserve your spot now, contact Maureen Roskoski, IFMA Richmond Professional Development Chair at maureen.roskoski@feapc.com

The course covers:

Strategy and Alignment for Sustainable Facility Management

- Organizational strategies
- Developing a strategy
- Sustainability considerations
- Establishing goals and initiatives
- Communications and reporting

Managing Sustainable Facilities

- Sustainability policy development
- Applying sustainability to FM plans
- Program development and implementation
- Change management
- Performance management tools
- Finance for sustainable facilities
- Purchasing and procuring for sustainable facilities
- Standards, systems and support

Operating Sustainable Facilities

- Energy
- Water
- Materials and resources
- Workplace management
- Indoor environmental quality
- Quality of services
- Waste
- Site impact

Learn more about the SFP at IFMA's website – <http://www.ifmacredentials.org/sfp>

We have had to postpone this course due to lack of applicants. Please talk among your peers and interested applicants to increase our enrollment. We need to add at least five to the three who have already applied to make this course financially viable.



IFMATM **Richmond
Chapter**
International Facility Management Association

2015 PREPAID MEETING INVOICE

CERTIFIED PROFESSIONAL MEMBER: \$110
PROFESSIONAL OR ASSOCIATE MEMBER: \$165

NAME

ADDRESS

PHONE NUMBER

E-MAIL ADDRESS

Payment Options:

Remittance by Check:

IFMA RICHMOND CHAPTER
ATTN: Barbe Shaffer, IFMA Chapter Administrator
P.O. Box 808
Richmond, VA 23218

Signup genius: Go to www.ifmarichmond.org
Click on the Sign Up Genius Button and
select 2015 Pre-Paid Membership Meetings
and follow directions.

PREPAID DUES ARE NON-TRANSFERABLE

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many more, again, just randomly picked off cards from over a thousand facility members and vendors. Everyone was nodding their heads as more items were called out, yet this is real.

“You shake my nerves and you rattle my brain”. On a daily basis you, the professional members, get bombarded with so many different requests in so many different areas, don’t you want to scream out “Goodness gracious great balls of fire”. Many professional members are using different software programs to assist in processing and resolving daily calls and crises. Our Associate members can be providing hassle free products and services so these type of requests diminish. Our March meeting we will have a panel discussing BIM. Come network and find out more about this new technology.

We announced a new program “STRIVE FOR FIVE” any member that participates in at least 5 activities in the next six months will be put in a drawing for several gift certificates to be given out at our June Annual meeting. The activities include our monthly membership meetings, our professional development breakfasts, any national activities, certification programs, participating in Building Richmond Together – the last Saturday in April. We want you to be engaged, network, meet other members and learn about the latest in facilities. You are not alone with “shaken nerves and rattled brains”.

See you at St. Mary’s Bon Secours Hospital tour of the Evelyn D. Reinhart Guest House, which is a LEED building.

(Continued from page 2)

haven't been there since October of '94 for our 10th Anniversary.

Gotta have some news from the restaurant sector and this month its the closing of the three area Famous Dave's (as a friend of mine said, “What we don't need around here are any more Barbeque Restaurants”) and the temporary closing of the popular Conch Republic at Rocketts Landing to remodel and improve the diners' view of the river.

And the City and the Redskins still dickering over their deal to bring the Skins Training Camp down here. The complicated deal between the team and the Economic Development Authority called for the latter to make a \$500,000 annual contribution to the team, which has been in dispute ever since the first payment was short.

And O'Hare Airport goes back to #1 in the as the busiest airport (based on number of arrivals and departures), pushing Atlanta back to #2 after a decade in the #1 spot.

JANUARY MEETING REPORT

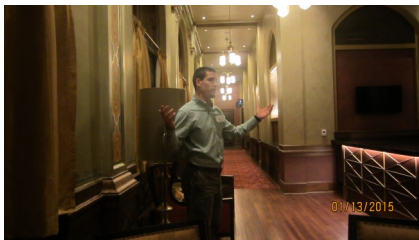
by Bud Vye, Retired CFM

A brisk, cold evening on the 13th, as we made our way down to the Altria Theatre. Into the Laurel St. Parking Deck (\$4 on the way out) and cross Main to enter under the Laurel St. Marquee. Barbe & Bernadette staffing the Registration table just inside the entrance and fielding a lot of questions as two other groups were meeting in the building at the same time. GRACRE was in the Ballroom (which I understand is very nice, but not available for us to see on this evening),



and I didn't catch the name of the other group. About face and up the steps to the concourse at the rear of the Orchestra level where we were meeting in a nicely sized (for our turnout of 64) elongated Reception Room named for Dominion CEO Tom Farrell and his wife. A long bar on the right, with a table just beyond it laden with hors d'oeuvres catered by Savor, who handles the catering for all the City facilities managed by Philadelphia based SMG, which include Center Stage, the Coliseum, the Bon Secours/Redskins Training facility as well as this building.

After a lengthy Social Hour, President Connie Hom convened the meeting from down at the end of the bar, and promptly recognized our three sponsors for the evening --- Altria, who contributed \$10 million to the \$63 million renovation project and was represented by Anthony Corcoran; Gilbane, the GC on the project who was represented by Senior Project Manager Colin Robinson; & Smarter Interiors, who provided a lot of the furniture for the project and was represented by long time Chapter member Greg Campbell. Each made some brief remarks, after which new members and first time attendees were recognized, followed by brief reports from Golf Tournament Chair Tim Hume and Programs Chair Karen Frebert.



Then we broke into two groups to tour the facility, and I joined the one led by Evan Synstadt, the Project Engineer for GC Gilbane on the 2 ½ year long project. Evan did a thorough and outstanding job of taking us around the 180,000 sq. ft. building which had originally been built by the Masons in 1927 and called "The Mosque" only to have them go bankrupt after the Crash of '29, after which it was taken over by the City. Over the following years a number of activities were based in the building, including a Police training facility. Pausing first in the nicely appointed Donor's Lounge and then in the "Ambulatory Corridor" which is just to the rear of the Orchestra level, Evan presented facts on this historic and very challenging project as we moved along, pointing out the intricate plaster work that had been done by a firm down from New England, the beautiful wool carpet that had been woven in Portugal, and the LED lights throughout.



Then it was out into the Orchestra area to sit in one of the 3600 refurbished seats (great leg room down there, not so much up on the Mezzanine and Balcony), and look up at the ornate work on the Dome which is said to have a silver dollar embedded in the very top of it, and the yellow frames on each side (look like ladders) on which are



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mounted spot lights that can be moved along the tracks when they are set up for a show. Then briefly up to the Mezzanine level, then back down, and down, and down a number of flights of stairs until we were two stories underground in the sub basement where we were shown the Electrical area. Then up a couple of flights to the Mechanical area, which featured York Chillers and six boilers, then up again to the Orchestra level and up onto the Stage.

A springy floor, to ease the impact on the feet of the dancers and actors, and the speaker system



mounted vertically overhead on either side is state of the art. Very impressive view out and up to the seating levels from up there! Then through a door to view the spacious back stage area, with a very high overhead door

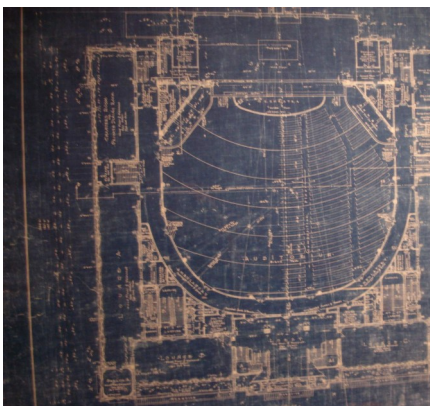


through which large pieces of sets can be moved. Then more steps down to a lower level to see the Air Handling area (tall folks had to duck under the big duct work) with two Trane air handlers. Then it was back up to the concourse level, as one of our group commented “this has got to be a



record for most steps walked on any tour in the history of the Chapter” with which I concurred.

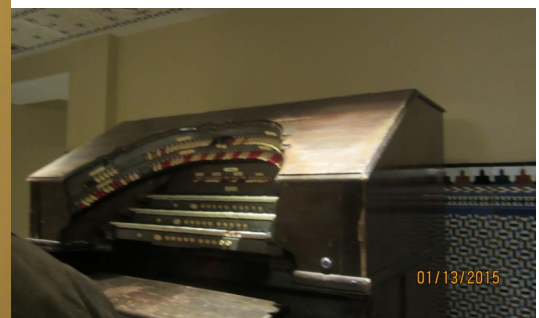
Lastly, as we walked along the concourse, we saw the Box Office area and the old organ from days gone by preserved and placed on a pedestal in the concourse. No more steps to negotiate, so we thanked Evan for an outstanding tour and bid our farewells, concluding a memorable visit to one of the largest theaters on the East Coast. Many thanks to Evan and Gilbane; to Altria, and to Smarter Interiors for making it possible!



Original Blue Prints



Louis Armstrong—(Satchmo) tuning up



Eddie Weaver's home away from home

New Payment Processing: Sign Up Genius!

In an effort to make signing up for events more efficient and user-friendly, IFMA Richmond Chapter is utilizing Sign-Up Genius!

Below the calendar of events on the web site, you will see a yellow button labelled "Sign Up! Sign Up Genius".

To sign up and pay for upcoming events, click the yellow button.

Once you click on the button, you will be taken to the event page for which you would like to register. There are several options or "Slots" listed. Choose the appropriate option by "checking" the orange "Sign Up" box within the selection.

Once the option has been selected, click the light blue "Submit and Sign Up" button at the bottom of the event page. You will then be taken to a page where you will be prompted to enter your first name, last name, email (entered twice).

There is an option to create an account with Sign Up Genius (this is not a requirement). You may also select to have an iCalendar reminder of the event sent to your email.

If paying by credit card or via Pay Pal, click the orange button that says, "Sign Up and Pay Now."

You will be taken to a secure payment page (payments are processed by Pay Pal; however, **you are not required to have a Pay Pal account to pay for events**). If not paying by Pay Pal, choose the second option (Pay with a debit, or credit card, or Pay Pal credit).

Once you make your selection, you will be taken to the payment processing page. Once the payment has been processed, you will receive a confirmation email that your registration is complete.

No Shows will be billed unless you cancel your registration 24 hours prior by email to: ifmarichva@gmail.com



The Richmond Chapter of the International Facility Management Association

Richmond Chapter Monthly Meeting February 10, 2015

Join us for this great opportunity to view this wonderful new venue! Bon Secours, Evelyn D. Reinhart Guest House was completed in May 2014 and is a 14,000-square-foot residence located on the campus of St. Mary's Hospital, just a short walking distance from the hospital. The Reinhart House was designed to be a home away from home for caregivers of patients being cared for at St. Mary's Hospital. The Guest House's Colonial inspired design complements the homes in nearby neighborhoods and offers caregivers 16 private rooms with bathroom, large kitchen and dining room, business center, living and community room, reflection room, laundry facilities, playroom and beautifully landscaped grounds. Situated along Libbie Avenue, the guest house was named in honor of Evelyn D. Reinhart, a former St. Mary's nurse and volunteer who succumbed to cancer in 1986, and whose family contributed a \$1 million lead gift towards the capital campaign to build the home.

We will begin our meeting at the Bon Secours St. Mary's Hospital (main hospital building) in the Education Center – Room 164 Auditorium. This is where we will have the social and presentation. After the presentation we will walk over to the Guest House for a tour. Please do not go directly to the Guest House.

Thanks to our 2015 Annual Sponsors

PLATINUM



GOLD



SILVER



BRONZE



Where:

Bon Secours St. Mary's Hospital - Education Center, Room 164 Auditorium
5801 Breemo Road
Richmond, VA 23226

Parking: Hospital Parking Deck

Time:

5:30-6:30 pm Networking/Social
6:30-7:30 pm Meeting/Tour

Presenters:

Lisa Patten – Executive Director – Evelyn D. Reinhart Guest House, Bon Secours St. Mary's Hospital

Jonathan Reid – Project Manager – KBS

Bill Portes – Principal – Odell Associates - Architect

RSVP by:

Thursday, February 5, 2015
Simply e-mail Barbe Shaffer at ifmarichva@gmail.com or register on our website at www.ifmarichmond.org and pay by PAYPAL

COST:

Members: \$15
Members w/certification: \$10
Non-Members: \$35
Registrations are required. An additional \$5 will be charged at registration if you have not registered prior to the event.

Credit card payments accepted at the door.

Be sure to include your guests name and company

No Shows will be billed



**IFMA™ Richmond
Chapter**

International Facility Management Association

P.O. Box 808

Richmond, Virginia 23218



PLACE
STAMP
HERE

February Meeting

Bon Secours St. Mary's Hospital

Education Center, Room 164 Auditorium

Tuesday, February 10th

5:30 PM

www.ifmarichmond.org