



IFMA™ Richmond Chapter

a publication of the Richmond Chapter of the International Facility Management Association



July 2016 Issue

THE PRESIDENT'S MESSAGE...



I am excited and enthusiastic to begin my term as President of the Richmond Chapter of the International Facility Management Association. Thank you for the honor of electing me as your President for the 2016 – 2017 term. If you were not able to attend the Officer Installation meeting on June 14th you missed a great IFMA outing at the Diamond. We had a fantastic turnout, beautiful weather, good food, cold beverages and watched our Richmond Flying Squirrels win the game! I would like to thank all who attended and the Richmond Flying Squirrels management and staff for helping to make our annual SquirrelaRama event a great success!

As we begin a new year/term I want to assure our membership the Richmond Chapter of the International Facility Management Association will continue to remain focused on providing our members with opportunities for continuing education programs, professional development, and monthly meetings featuring tours of some of the best facilities as well as great networking opportunities in a relaxed atmosphere.

I would like to thank **Harvey Jones** for his past service as President of our Chapter. Harvey did an outstanding job as Chapter President and I am grateful to have Harvey alongside to assist me as this new term begins. I'd also like to recognize the 2015 – 2016 Board and Chairs. A big thank you to each for their hard work and commitment to our Chapter. Thank you **Bernadette Coleman, Stephen Pancham, Connie Hom, Scott Reed, Cameron**

(Continued on page 8)

MEETINGS

July 2016 Membership Meeting

Date: Tuesday, July 12, 2016

Time: 5:30 pm

Place: ServPro

Program: Building Tour

Cost: Members \$15 Member w/cert. \$10

Non-Members \$35

RSVP: By Thursday July 7, 2016

Next Board Meeting:

Date: Tuesday, August 2 2016

Time: 4:30 p.m.

Place: CORT

Next Membership Meeting:

Date: Tuesday, August 9, 2016

Time: 5:30 p.m.

Visit our Local Chapter Web Site

www.ifmarichmond.org

2016/17 OFFICERS

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Immediate Past President

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Andrea Niedhammer
acniedhammer@magellanhealth.com

Golf Tournament

Tim Hume, CFM
timh@hermitagecountryclub.com

IFMA RICHMOND CHAPTER NEWS

Is a publication of the Richmond Chapter of the International Facilities Management Association. This newsletter is designed to provide a channel of communication to members and prospective members.

IFMA, PO BOX 808, RICHMOND, VA 23218



AROUND THE CHAPTER

by Bud Vye, Retired CFM

Had an enjoyable evening at the Diamond on the 14th and got the news from Mike Calkins that his Trolley House outfit had acquired catering firm Groovin' Gourmets to merge it with their Feast Catering subsidiary that prepares fresh food for the Trolley House micro markets. Mike is still pondering whether to retain The Grovin' Gourmets name (which he will for a while) or fully integrate it under the Trolley House banner.

Also got a surprise when I learned that Tech Painting's Paul Lamborn had spent his early years in Lansdowne (the tiny, one mile square, Philadelphia suburb where my wife grew up and where we were married). Small world, indeed!

And after mentioning Squirrels pitcher Dan Slania in my Meeting Report, I was pleased to see that he pitched into the 7th inning and got the win in his next start, as it looks like he may have re-invented his career and permanently become a starting pitcher rather than a reliever. It'll be fun to see if he can keep improving and make it all the way up to the big leagues.

Luck Companies, whose sale of their Har-Tru division to the Farrell brothers I reported on last month, follows up by announcing the sale of their Luck Stone Centers to four different buyers, one taking Leesburg and Charlotte; another taking Charlottesville; a third Raleigh, NC; and a fourth the second store in Leesburg, while the locations on the headquarters campus and in Baltimore were closed.

Forbes's Fortune 500 list is out, and the Richmond area now has 8 firms on it, as Performance Food Group goes public, after being privately held for a few years, and Markel moves up to join area leader Altria, CarMax, Dominion Resources, WestRock, Owens & Minor, and Genworth Financial on the list.

And we've got a 2nd ride hailing outfit in the area, as Lyft goes into operation, to compete with Uber after giving them a two year head start. Sounds like they are offering their drivers a better deal as they attempt to get them to come over from Uber and drive for them.

More news from the Grocery Wars, as Publix announces their second area location, which will be in Stuart Crossing, up near Virginia Center Commons. As a 24 year veteran of Retail Operations & Facilities, I got tired of hearing Retailing guru Jeff Metzger's constant bashing of Martins continue at the recent Times Dispatch Public Square, so got on the keyboard and dashed off a Letter to the Editor questioning his credibility. Raving about Publix's customer service, while bashing that

(Continued on page 3)

(Continued from page 2)

of Martins, and indicating that Publix would almost certainly be buying most of the Martins locations, I had enough when he stated that “Publix will even help you take your groceries out to your car” as though that’s something new and different, even though Martin’s (as had Ukrops before them) has been doing that right along. The paper printed my letter, but not until they had edited it a bit to lighten up my criticism of their star guest speaker.

VCU Health continues to roll, as they open their Neuroscience, Orthopaedic, and Wellness Center next to Short Pump Town Center. They had purchased the 111,000 sq. ft. building for \$44 million a little over a month ago and wasted no time in moving more than 50 of their specialists into it.

Not moving so quickly, the Bon Secours Washington Redskins Training Center (where we met back in October of '13), after being unsuccessful in leasing the 2nd floor of the facility for more than two years, has decided to convert it into a “party and event space for corporate meetings, banquets, and weddings”. Construction on the conversion will start immediately after the conclusion of this year’s training camp, and the first rentals will be available in November. No potential brides in my family, but if there were, I doubt that this would be high on their list of potential locations. Let’s see how popular this becomes as a Destination Location for events?

Already undergoing major renovations and modernization, under the guidance of Baskervill, is the Commonwealth Park Suites Hotel across the street from the Capitol as they hustle to be ready for the next Legislative Session by December. Only the real Chapter old-timers will recall that we met there way back in May of '91, prior to walking over to tour the Governor’s Mansion, and then again in July of '93, prior to Judge Merhige taking us over to tour his chambers and Courtroom in the old Federal Courthouse, during what was one of the most memorable programs in the Chapter’s history, in my opinion.

Editor’s Note: I wholeheartedly agree.....

The action continues in Scott’s Addition, as Peter Chang opens his second area location in the Hofheimer Building on 6/3, while Ardent Craft Brewery installs additional fermentation tanks to increase capacity, plus a bottling line, which means we will soon be seeing six packs of their bottled brew in the super markets for the first time.

Following the lead of Quirk, whose unfinished roof top bar was part of our tour during our February meeting and opened to great fanfare in April, Kabana, atop the new Hampton Inn and Suites and Homewood Suites at 700 E. Main St. (across the street and up the hill one block from the Capital Ale House) opened recently with a much larger capacity and a “tiki inspired motif”. Haven’t gotten around to checking out any of the rooftops yet (the Hofheimer Building’s up above Peter Chang is also open, but only on Thursday evenings) but they are on my list for the near future.

And it sounds like Henrico county has landed a manufacturing firm for the White Oak Technology Park, where we toured the former Qimonda semiconductor plant, that now houses the QTS data center, back in February of '12. Its a joint venture called Polykon, between two French companies who have taken 22 acres on which to build a manufacturing operation. I’m not clear as to what they will be making, but Seppic sells its products to cosmetics and healthcare firms, and the other partner, Schulke, designs and supplies antiseptics and disinfectants for medical use and preservatives for personal care products. Maybe we could just say they will make ingredients for cosmetics, healthcare and personal care firms and be close enough.

(Continued on page 7)

JUNE MEETING REPORT

by Bud Vye, Retired CFM

A nice afternoon and evening weatherwise on the 14th, the Squirrels had broken their long losing streak and were playing well, and a nice turnout of 71 showed up for our annual outing at The Diamond. Arriving at the Little Caesar's Party Pavilion next to the Squirrels bull pen out in the right field corner about 5:15, I find we are sharing the Pavilion with a group even larger than ours, but then notice some familiar faces in the section closest to the field where our group is enjoying their dinner. Taking a plate and picking up a hamburger and hot dog, I'm told by an earlier arrival that the beer is down at the end, in cans, so that we will be able to take them with us when we move to the SERVPRO box, which has generously been made available to us by President-elect Kathy Taylor.



Fishing a can of Yuengling out of the tub, its back up to the other end to re-join Ranny Robertson, Glen Custis, Mike Cline, and Paul Lamborn of Tech Painting to socialize while we eat our dinners. Before long, here come the photo ops with Nutzy & his companion Nutasha, followed shortly by Parney Parnell in his red, white and blue trousers (in keeping with the fact that today is Flag Day) accompanied by pitcher Tyler Mizenko wearing his warm ups. Kathy and Karen have their photo taken with the two mascots, while Mike Cline joins Parney & Tyler for his.



Before long, and with some difficulty since our adjoining group seems to be conversing rather loudly, President Harvey Jones gets our group's attention for some very brief announcements by Tim Hume (that there are still some spots available in our Golf Tournament) before calling our newly elected officers up to join him so I can do the honors and duly install them. Despite the high level of ambient noise, the installation goes smoothly as I have given all a copy of their Oath of Office to follow along on. Officers properly installed, now Past President Harvey passes his first pitch baseball on to new President Kathy Taylor with instructions that she better get moving to join the other ceremonial first pitchers from other groups who are assembling on the field down by the pitcher's mound. She apparently gets there on time, and reportedly does a respectable job of getting her pitch almost to the catcher.



I can't personally attest to that since, reminded by Paul Lamborn that I had told him that I was due to be on the radio broadcast for the top of the 2nd inning, I also had to get moving so as to hustle down to the main entrance to come in the ball park and then get up to the Press Box so as not to be late for my 15 minutes of fame. As luck would have it, the Binghamton pitcher was a veteran who was trying to develop a knuckleball in order to prolong his career and he was having all kinds of control problems in the bottom of the 1st. Between walking batters, and throwing pitches his catcher couldn't catch, he caused his pitching coach to come out to the

(Continued on page 5)

(Continued from page 4)

ground for a conference before giving up four runs in the inning, leaving me ample time to get up to the booth and quietly observe well before I had to go on the air.

Since I have had this assignment for several years now, announcer Jay Burnham (who has stepped up to the #1 mike this year after Jon Laaser moved on to become the announcer of football and basketball games at VA Tech) remembered me and introduced me to his #2 man, Gregg Caserta, who handed over his mike and ear phones as I took his seat in the very small booth in the press level. Not much action on the field during this half inning, so things went quickly and smoothly as Squirrels pitcher Dan Slania set the Binghamton batters down with only one reaching base. As I had remarked when I reported on attending the Open House at CORT just prior to the start of the season, the Squirrels pitching staff features a number of big guys, with Slania being one of the largest at 6' 5" and 275 lbs. Since I probably had a more lengthy conversation with him at the Open House than with any of the other players, I had learned that he was from Arizona, had attended Notre Dame, graduating a year ago and spending his first pro season at Class A San Jose. In college and in his pro career so far, he has always been a relief pitcher. Being short of starters, the Squirrels had moved him into that role about two weeks prior, and this was his 3rd start. With that for a personal rooting interest, I was happy to see him pitch nicely into the 6th inning, and eventually be credited with the win, as it looks like he may now permanently be regarded as a starting pitcher. He seems like a very nice young man and I'll be following his career to see if he can make it up to the big leagues.

After handing my mike and earphones back to Gregg Caserta, and bidding farewell to him & Jay Burnham, I made my way down to the concourse level and into the SERVPRO box. Since the weather was just about perfect, I declined the invitation to sit in the box, fished out a can of Center of the Universe's Chin Music and headed out into Section 113 to join Ranny, Jim Mallon, and Art Bykonen in those prime seats right behind home plate. After a couple of innings, I decided to move up to the cushioned seats in the top row just outside of the SERVPRO box, where I spent the rest of the game in solid comfort with Brian Workman, Art Bykonen (who moved up to join us), Connie Hom (who had arrived late after being hung up in traffic), and Karen Frebert.

A nice picnic, an enjoyable stint in the radio booth, a good win for Dan Slania and the Squirrels, great seats right behind home plate with the SERVPRO box available right behind us. Add in the perfect weather and it would have been hard to improve upon our outing. Thanks to outgoing Programs Chair Karen Frebert for making the arrangements, with the help of Kathy Taylor and SERVPRO's box to top it off, and the sponsorship of the other four of our Platinum Sponsors --- Bonitz, Dominion Service Company, DUCTZ, and Servicemaster, for making it a memorable event to cap another outstanding year for the Chapter.



MEMBERSHIP CORNER

Cameron Bridges and Steve Dahowski, Membership Committee Co-Chairs

Welcome to our newest members!

Mike Cline
CORT
mike.cline@cort.com

Ed Mack
Goodwill of Central and Coastal VA
ed.mack@goodwillvirginia.org

Glenn Richardson
Markon Solutions
glenn.e.richardson@gmail.com

Lee Wheeler
Mayer Electric Supply
lwheeler@mayerelectric.com

Matt Tennent
Dyson
matt.tennent@dyson.com

On behalf of the Chapter Board, “Thank You” to the following for renewing/rejoining this month*

Due to technical issues with IFMA’s website, we are unable to list the renewing members.

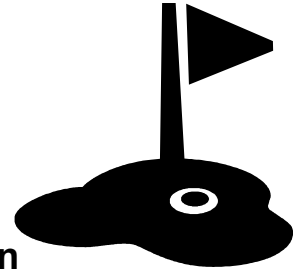
The Chapter Board “Thanks” all those members who have renewed their membership.

Bring a Prospective Member to a Meeting

Please be advised that the Board has an established policy for anyone who would like to bring a prospective member to a meeting. If you let the Membership Committee place the RSVP for the prospective member, there will not be a guest fee charged for that attendee.

Again, the RSVP must be placed by the Membership Chair,
Cameron Bridges bridgesca@cox.net or Steve Dahowski sdahowski@kloke.com

IFMA Annual Golf Tournament



**This year's GOLF TOURNAMENT will be held on
Monday, September 19, 2016
Hermitage Country Club**

**Contact Tim Hume at 804-708-8927
or e-mail timh@hermitagecountryclub.com
regarding sponsorship availability.**

All proceeds will benefit local charities

(Continued from page 3)

And the country's first new nuclear reactor in decades is put on line by the Tennessee Valley Authority as the TVA plays up its minimal carbon foot print and contribution to climate change, and absence of air pollution. Meanwhile some of its environmental opponents keep pressing for a "completely nuclear and fossil fuel-free clean energy system" featuring wind and solar. Since there's not enough of the latter to meet the demand, the discussion (and use of fossil fuels) goes on.

Bridges, Karen Frebert, Maureen Roskoski, Andrea Niedhammer, Bud Vye, Ranny Robertson, Paxton Whitmore, Brian Workman, Tim Hume and Barbe Shaffer for your time and talents throughout the year. I am sad to report Bernadette, Scott, Karen, Connie and Paxton will not return to serve this year but I know we will continue to benefit from their knowledge and experience as they will remain active members our Chapter.

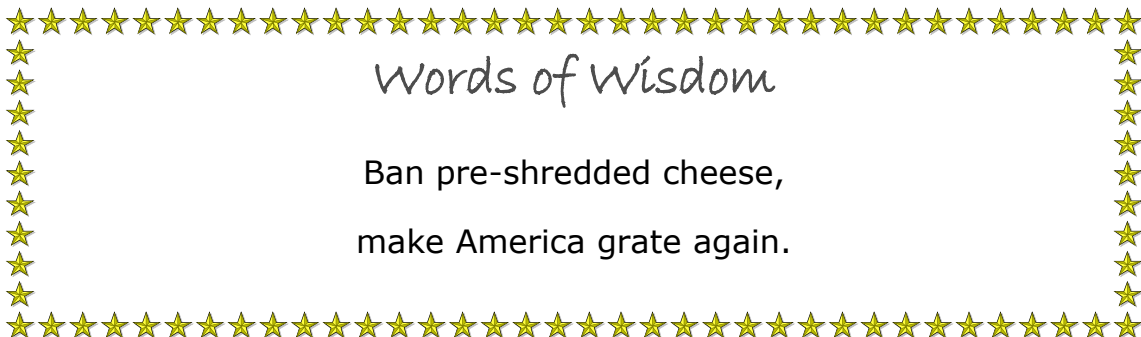
I am truly excited to have a very experienced and professional Board and Committee Chairs this year. Harvey Jones - Immediate Past President, Jeff Sechrest - Vice President, Justin White - Treasurer, Stephen Pancham - Secretary, Cameron Bridges - Membership, Steve Dahowski – Membership, Allen Hurt - Programs, Maureen Roskoski - Professional Development, Andrea Niedhammer - Hospitality, Tim Hume - Golf Tournament, Brian Workman - Sponsorship, Bud Vye - Public Relations, Ranny Robertson - Newsletter/Communications, Andrew Cheatham – Website/Social Media and Barbe Shaffer as our Chapter Administrator. I thank them for agreeing to serve the chapter and look forward to working with them over the next year.

I have gained personally and professionally through my years of involvement with our organization. The Richmond Chapter of IFMA is a vibrant group with numerous opportunities to enhance your knowledge of facility management best practices. I have found the organization’s meetings to be well attended, interesting, and a great venue for professional networking. I encourage each of you to increase your involvement in IFMA. It will not be time wasted.

This year our goal is to increase our membership, offer additional opportunities for professional development, and improve our presence on social media. Please let the Board know how we can improve our Chapter to better serve you. It is our goal to ensure the Richmond Chapter of IFMA is meeting the needs of our membership by providing valuable tools and resources for our facility management professionals and industry suppliers.

I look forward to welcoming you at the next Chapter meeting being held at my office, SERVPRO® of Richmond, Chesterfield, and Henrico & Tri-Cities on Tuesday, July 12th.

Have a happy and safe 4th of July!



STRIVE FOR FIVE

Our goal is to have members participate in as many IFMA Richmond Chapter and IFMA National events as possible.

Any Professional or Associate member that participated in minimum of 5 IFMA Richmond and/or IFMA National events from January 1, 2016 through June 14, 2016, had their name entered into a drawing. There were a total of 32 members names put into that drawing - 18% of our membership. Three names were drawn at Squirrelarama - Ranny Robertson, Don Hostvedt and Justin White. These three received a \$25.00 gift certificate to Tarrant's West, Tarrant's Cafe, Max on Broad Street (keeping it at a local restaurant).

Let's see more members participating in our new year!

IFMA Vendor Database

Looking for help on a particular problem or issue?

One of our member vendors may have just the solution you're looking for. Be sure to check them out and use their services if applicable.

Go to www.IFMARichmond.org, Community, Vendor Database and click on the link supplied.

World Workplace Giveaway



Do you want to go to World Workplace in San Diego this October but don't have the funding? Our chapter is offering one opportunity for a member to go to World Workplace –

ON US!

We have one sponsorship that will cover full event registration and travel expenses.

The winner will be chosen at random from those who submit an application.

Preference will be given to Professional Members.

The winner will receive an early bird *Full event registration plus up to \$1,500 in travel expenses. Winner will be responsible for making their own travel reservations.

Applications shall be submitted to Maureen Roskoski,

our Professional Development Chair, at maureen.roskoski@feapc.com

Include your Name, Company, Membership Type and Reason you want to attend World Work Place

Applications are due by July 29, 2016 and the winners will be announced by August 3, 2016. Winner must register by August 13, 2016 to receive the early bird pricing included in this offer.

*Full Event Registration includes: All-access pass to conference and expo activities, including the welcome reception, sessions, the opening keynote, all networking events and breaks, lunch vouchers, closing keynote and awards luncheon, IFMA's Awards of Excellence Banquet and online access to the conference proceedings.

IFMA World Workplace, San Diego, California

October 5-7, 2016

<http://worldworkplace.ifma.org/>



IFMA™ Richmond Chapter

International Facility Management Association

**Richmond Chapter Monthly Meeting
ServPro New Home Office Building
Tuesday July 12, 2016**



Fire & Water - Cleanup & Restoration™
Richmond Chesterfield Henrico Tri Cities, Plus

Please Join Us This Month To Tour ServPro's Brand New Home Office And Headquarters

- See How This Amazing New Building Will Better Serve Their Customer And Increase Response Time
- Learn How ServPro Can Help You And Your Facility In The Time Of Crisis

PLATINUM



GOLD



SILVER



Where: ServPro

12200 Deergrove Rd.
Midlothian, Va 23112

Parking: Parking Lot In Front

Time:

5:30 pm: Networking/Social Hour
6:30 pm: Tour
7:15 Q&A

RSVP by:

Thursday, July 7, 2016
Simply e-mail Barbe Shaffer at ifmarichva@gmail.com or register on our website at www.ifmarichmond.org and click on Sign-up Genius and pay by credit card or at the door

COST:

Members: \$15
Members w/certification: \$10
Non-Members: \$35

Registrations are required. An additional \$5 will be charged at registration if you have not registered prior to the event. Credit card payments accepted at the door.

Be sure to include your guests name and company

No Shows will be billed



IFMA™ Richmond Chapter

International Facility Management Association

P.O. Box 808

Richmond, Virginia 23218



PLACE
STAMP
HERE

July Meeting

ServPro

12200 Deergrove Road

Tuesday, July 12, 2016

5:30 PM

www.ifmarichmond.org