



IFMA™ Richmond Chapter

a publication of the Richmond Chapter of the International Facility Management Association



September 2018 Issue

THE PRESIDENT'S MESSAGE...



IFMA Richmond – are you ready for summer to be over? Ready or not, Labor Day is upon us and the relaxation of summer time will soon give way to the new routines and activities of the fall. We have some exciting things going on in the world of IFMA during the fall so keep reading to find out more!

There are so many opportunities to get involved in what's going on around the Facilities Management industry, and increase your knowledge and abilities. If you haven't been able to attend many of our monthly meetings, I would encourage you to carve out the time on your schedule to make it. There is significant value in candid conversations between fellow FM professionals and vendors to help improve our industry.

Congratulations to Andrea Niedhammer of Magellan Health who was chosen as the winner of an IFMA Richmond sponsored trip to World Workplace 2018 in Charlotte! There are several of our members already signed up, and if anyone else would like to attend just go to worldworkplace.ifma.org to register.

We had a great time during our August meeting at the Capital One 1717 Innovation Hub, make sure to continue reading for a comprehensive report from Bud Vye, our Public Relations Chair. For September we have an Educational meeting planned where the IFMA Workplace Evolutionaries panel will be coming to discuss Workspace Utilization. Please make plans to join us on Tuesday 9/11 at 5:30pm at Luck Stone!

Adam

MEETINGS

September 2018 Membership Meeting

Date: *Tuesday, September 11, 2018*

Time: *5:30 pm*

Place: *Luck Stone*

Program: *"Measurement & Metrics"*

Cost: *Members \$15 Member with Cert. \$10*

Non-Members \$35

RSVP: *By Thursday September 6, 2018*

Next Board Meeting:

Date: *Tuesday, October 2, 2018*

Time: *4:30 pm*

Place: *Magellan Health, 11013 W Broad
5th Floor*

Next Membership Meeting:

Date: *Tuesday, October 9, 2018*

Time: *5:30 p.m.*

Visit our Local Chapter Web Site
www.ifmarichmond.org

2018/19 OFFICERS

President

Adam Larsen
Adam.Larsen@allegion.com
624-0356

Vice President

Blake Bishop
bbishop@willowoakscs.org
272-1451

Secretary

Michael Calkins
michael@trolleyhouseva.com
822-4350

Treasurer

Rob White
rob.white@fastsigns.com
624-1977

Immediate Past President

Jeff Sechrest
jsechrest@luckcompanies.com
380-8999

CHAPTER ADMINISTRATOR

Barbe Shaffer, CDT
ifmarichmondva@gmail.com
651-6885

COMMITTEE CHAIRS

Membership

Allen Hurt
randall.hurt@comfortsystemsusa.com
Chris Worley
chris.worley@thyssenkrupp.com

Programs

Mike Gray
mgray@richmondtelecom.com

Sponsorship

Brian Workman
BWorkman@MOIL.com

Social Media

Brandon Berry
brandon.berry@colonialwebb.com

Public Relations

Lloyd J. (Bud) Vye, R-CFM
bdvye@comcast.net

Newsletter

G. R. (Ranny) Robertson, R-CFM
grjr41@gmail.com

Hospitality

Stacey Brooks
srbrooks48@gmail.com

Professional Development

Maureen Roskoski, CFM, SFP
maureen.roskoski@feapc.com

Golf Tournament

Tim Hume, CFM
timh5427@gmail.com

IFMA RICHMOND CHAPTER NEWS
Is a publication of the Richmond Chapter of the International Facilities Management Association. This newsletter is designed to provide a channel of communication to members and prospective members.

IFMA, PO BOX 808, RICHMOND, VA 23218



AROUND THE CHAPTER

by Bud Vye, Retired CFM

Really enjoyed seeing and chatting with Architect Hall of Famer Will Scribner himself, who I hadn't seen for some time, relaxing and quietly enjoying the pleasant surroundings out on the deck at the 1717 meeting. Reminding him that I hadn't seen him at one of our meetings since he hosted us in April of 2000 (shortly after they had moved into the new SMBW offices above Sin'e) when he briefed us on the plans for the new Convention Center. Then again in March of '02 before we went down the street to First Market (now Union) Banks' new offices and then once more in March of '03 when he showed us through the newly opened Convention Center. Reminding him that Shelli Brady (he's the S in SMBW, while she's the B) was our newsletter editor back in that era, he stated that she is not still active in the firm but is still in the area and doing some free lance work. I haven't seen her for some time, but remember her well as we used to say that we might be the only two South Dakota natives in the Richmond area.

Also in the "long time, no see" category was Matt Mauro, now with Dominion and working on their new campus down in Dinwiddie county, who we used to see regularly back in the day when he was with Capital One.

Also enjoyed chatting with new Chapter member Patrick Hearing, who is the President of CODE3AV. Patrick goes way back to the early days of the Chapter, when this was Harrell Boitnott's firm and he was Harrell's right hand man in what we considered to be the top Audio Visual firm in the area at that time. Patrick recently bought the firm from Harrell, and reports that Harrell appears to have survived a bout with Lymphoma and is doing well. Going way back down Memory Lane, I noted that Harrell did a program for us on the latest in Audio Visual equipment in the CSX boardroom (then located in the James Center, before the CSX HQ moved to Jacksonville) in March of '86, and that he supported us with AV equipment at several other of our early meetings. It's good to have Patrick with us again! And I'm going to see if he can get Harrell back to a future Chapter meeting with us, for old times sake.

On the Friday after our meeting, saw lots of familiar faces at Dot Hart's Memorial Service as the Second Presbyterian Church was packed since she was widely known among the Design and Architectural community, as is her husband Philip among the banking community. An absolutely beautiful service as her daughter, son, and husband all did fine jobs with their tributes, the church's bell choir (of which Dot had been a member) did a number, as did the church's choir. The turnout was such that the reception in the Social Hall after the service was packed so tight it was difficult to move, and a number of attendees, including several of our Chapter members, left without ever getting to the refreshment table. Did get to talk to Claude Harrison (an active member of the Chapter back in his Central Fidelity Bank days in the late 90's) for the first time in a couple of years. And to Randy Blankenship of Evolve, wondering why

(Continued on page 3)

(Continued from page 2)

I hadn't seen him at our July meeting at the Wendel/Evolve office? To which he replied that he's no longer involved in any capacity with them since he sold Evolve to Wendel. To which I replied that we'll miss him, recalling that he had been involved in our meetings at Allianz (at both of their locations), as well as at LandAmerica.

Interesting (and attention getting) way to break into a new market used by BIRD, a Santa Monica, CA based firm that operates a fleet of electric dockless scooters in a number of cities. With their scooters tracked by a GPS system, users can locate and unlock one for \$1 using their mobile phone app, and then ride it for a charge of about 20 cents per minute, leaving it whenever the user gets to wherever they are going. Apparently to get the jump on a competitor named LIME, BIRD did an unannounced launch by placing a number of scooters in various locations selected to be seen by VCU students just coming to their school year housing, without first checking with the City, who promptly began collecting and impounding the scooters. Having gotten everyone's attention, looks like BIRD is now talking with the City, and will be getting the proper permits in order to get their scooters back, so we may be seeing them back on the sidewalks (and getting a chance to try one out, once we get the app on our phone). Some have wondered if these scooters would draw users away from the RVA Bikeshare program, which I would think would depend upon how much electric power the scooters have to help the user get up a hill in the hilly sections of the city. We will see!

Amidst all the positive talk when a firm comes in with some new employees for the area, some job losses to report, in addition to the 348 being laid off by Northrup Grumman on 8/17 as the VITA contract is taken over by SAIC. Alfa Alliance Insurance at 4480 Cox Rd. in Innsbrook is in the process of terminating 52 as their Alabama-based parent company is phasing out their Virginia operations. And the Delta airlines subsidiary down at RIC that has been providing cargo handling, customer service agents, baggage services, and mechanics for United will be laying off 92 on 10/17, as United will stop outsourcing those functions and handle them in-house with their own employees.

Whiting-Turner, who many of us have dealt with as they have been GC on a number of projects in this area, is moving their offices from The Arboretum in Midlothian into a new mixed use development at Moore & Altamont Sts. as interest in Scotts Addition continues to be white hot with a number of firms coming into that sector from outside the City.

As I celebrate my 85th birthday, I continue to find that I have lived long enough to see many long in progress projects come to fruition. On that list would be the Virginia Capital Trail, the ICA building at VCU, and the Pulse. A couple more projects look ready to be added to the list in the next month including the fences coming down on the Monroe Park upgrades and the sidewalk along Wistar Rd. (between Staples Mill & Broad St. in Henrico) which I've been bothering the county officials to get built for at least 15 years, only to have it personally blocked by my own District Supervisor Dick Glover who stated repeatedly how unnecessary it was. Now that Dick is no longer with us it appears that, at long last, those pedestrians will no longer have to walk in the street.

Another one that's been under consideration for about 4 years involves the fields at the United Methodist Family Services tract at the northwest corner of Broad & Hamilton. As a typical Social Services agency in need of cash, the UMFS has been studying the use of their undeveloped land for some time and finally has announced that they have selected a developer by the name of Spy Rock to develop the 4.5 acres along Broad St. next year

(Continued on page 8)



IFMATM Richmond Chapter
 International Facility Management Association

25th ANNUAL RICHMOND IFMA GOLF TOURNAMENT

Monday, September 24, 2018
Registration & Lunch at 10:30, 12:00 Shotgun Start
Hermitage Country Club

**TOURNAMENT PROCEEDS TO BENEFIT:
 FEEDMORE &
 HANOVER HABITAT FOR HUMANITY**

Company/Contact Name: _____
Telephone #/E-mail Address: _____
Sponsorship Type: _____
Players Names (4): Captain: _____

SPONSORSHIP OPPORTUNITIES AVAILABLE

Contact Tim Hume at 804-240-0018 or Fax 804-227-3040 or e-mail twohumes@yahoo.com regarding sponsorship availability. All sponsorships are \$850 by check, or \$875 if paying by credit, include 4 players, 5 drinks, meals, signage and your company will be recognized throughout the tournament day.

JOIN IN THE FUN & REGISTER EARLY!

- ❖ Registration begins at 10:30 a.m.
- ❖ Lunch and Dinner with Fabulous Food and Desert Bar
 - ❖ Captain's Choice Format
- ❖ Prize Holes, Including Hole-In-One, Long Drive, Closest to the Pin
- ❖ Mulligans \$5 each, \$2 per foot string & packages for foursomes

IFMA Annual Golf Tournament

Monday

September 24th, 2018

A Charitable Appeal

to the Members of IFMA Richmond Chapter

Our 25 years of community service are being celebrated this year on Monday, September 24th at the Annual Charity Golf Tournament at Hermitage Country Club. We have a problem though with our venue not being full with sponsors. We need 8 more team sponsors to complete the 144 player field. Eight more 4 people team sponsorships will fill the event and guarantee our charities will be fully funded. We have worked so hard over the years to provide the best support for the charities and for the past 8 years have given each of our two charities \$5,000. Please think of our cause and support this wonderful community effort by our Members. Talk to your Vendors, Customers, and best friends and let's fill this event. Be creative and get together and create teams. Please contact me, Tim Hume, and let me know how you as a Member can help us achieve our goal. I guarantee it will be fun, exciting, and worthwhile.

Tim Hume

Chairman IFMA Annual Golf Tournament

804-240-0018

twohumes@yahoo.com

Four slots still need to be filled

PROFESSIONAL DEVELOPMENT

By Maureen Roskoski, SFP, LEED AP O+M



**WANT TO IMPACT...
PEOPLE?
THE PLANET?
AND PROFITS?**

By becoming an SFP (Sustainable Facility Professional), you will learn how to add value to any facility and organization in a sustainable way. For the **FIRST TIME EVER**, a few select chapters collaborated to create a virtual classroom via an online webcast of the SFP program. **Don't miss this opportunity for the low price of \$1500.**

SEPT	PST	OCT	PST	NOV	PST	DEC	PST
13-14	7a-11a	11-12	7a-11a	15-16	9a-1p	3-4	9a-1p
20-21	7a-11a	25-26	7a-11a	29-30	9a-1p		

The complete course will be presented in 14 half-day sessions over the course of four months, which will allow everyone to participate easily throughout the US. The courses will be offered in hub locations to create connections with other members seeking to accomplish this practical and effective credential.



**TO SIGN UP, GO TO
IFMAPHOENIX.ORG/EDUCATION**

AUGUST MEETING REPORT

by Bud Vye, Retired CFM



A seasonally warm, but not too hot, afternoon on the 14th as I headed down to the meeting. Having a pretty good idea where 17th and Cary was, I parked in the City lot across the street from Main Street Station (under the Triple Crossing) and started walking east on Cary with construction barriers all around me, looking for 1717. All of a sudden realizing that it had to be right next door to Bottoms Up Pizza (where I've been many times), I looked up and there was a 1717 way up at the top of the 6 story building. Barbe's IFMA sign confirming that I was in the right place, I entered the ground level entry and was directed to my right to take the elevator to the sixth floor where the socializing was well underway.

As usual, Groovin' Gourmets was providing the refreshments, with the liquid variety down at this end of the bar and a nice assortment of hors d'oeuvres down at the other. While working through the crowd trying to get a couple of photos, someone said "Have you been out on the deck yet? , It's really nice out there." Following his suggestion, I promptly headed out there where the crowd was very light and the view spectacular, with the railroad triple crossing heading into Main St. Station below us to our left, the trestle carrying the east bound trains visible on the east side, with the Capital Trail beneath it, and the building across Cary St. straight ahead with some tenants of the warehouse building converted to apartments in the 1800 block to our right having Happy Hour around their 3rd floor pool.

Then it was back inside, as President Adam was passing the word to assemble the troops at the left end of the L shaped room, away from the bar. At length, we all got situated and, having failed to do so at the Diamond in June because he was called away early to throw out the first pitch, and then again in July at Wendel/Evolve where the setting wasn't conducive to conducting a proper swearing in ceremony, so I was honored to properly swear him in as our Chapter President on this occasion. That ceremony now handled, he asked me to draw the winning name from the four entries in a container, who would be sent by the Chapter on a scholarship to attend the upcoming IFMA WorldWorkPlace Conference in Charlotte, on October 3-5. And the winner is Andrea Niedhammer of Magellan Health, who has just been turning over her duties as Hospitality Chair to Stacy Brooks. This continues our Chapter's long standing practice of sending both our President and one other Professional member to WorldWorkPlace at the Chapter's expense.

Those duties completed, Adam recognized and called upon new members and first time attendees (of which there were a number) to identify themselves. Then Programs Chair Mike Gray alerted us that our September program would be another in the Learning at Luck series, at Luck Stone, featuring a panel discussion on "Understanding the Psychology and Utilization of Space" with the panelists being assembled and provided by the WE Hub Mid-Atlantic Community of IFMA, followed by a long awaited visit to VCU's new landmark ICA building in October. Mike was followed by Tim Hume, who reported that he is still 8 foursomes short for our Golf Tournament on September 24 at Hermitage, and urged our entire membership to check with their associates and vendors to see if they could come up with those teams.

Business attended to, Mike introduced Tamara Van Meter of SMBW, the Architecture/Interior Design team on this project, who welcomed us to the 1717 Innovation Center owned by Capital One and operated in partnership with Startup Virginia. After a few words of introduction, she

(Continued on page 10)

with two four story apartment buildings, with commercial on the first floor, the income from which will enable them to proceed with some other buildings on the back side of its 33 acre campus.

Hasn't taken that long, but if you haven't been up to the Hanover county Government Center recently, you won't recognize the layout as they have been methodically moving ahead with their expansion program. The new courthouse building has been done for a while to the north of the Government offices and the Sheriffs building. Now that it's been moved into, the two former courthouse buildings have been under renovation, with the Circuit Court building completed and just moved into by the county's financial departments. Moseley was the Architect, Loughridge the GC, with Timmons handling the engineering, on that one. Next up is the adjacent General District Court building, which Moseley is also doing the plans on, with their completion scheduled by year end and construction due to start next July, although its not clear yet who's going to be in there.

Stone Brewing opens new taprooms in Napa, California, Shanghai, & Berlin, but we continue to see no sign of progress on the one on Dock St. down by the Sugar Pad here in RVA. It looks like I'll have to hang around a little longer before I take the Pulse down there to have a draft in that one, which is going to be super popular if they ever get it built.

Have to admit I was surprised to learn that Lumber Liquidators had leased the gourmet market Southern Season building in Libbie Mill, but not starting until 10/1 of NEXT year, when their lease down in Toano will be running out, as they will start moving their HQ up here then.

And Snagajob, the hourly job search website where we met, and slid down the slide from the 2nd floor at, in August of '12, has a new CEO (founder Shawn Boyer who was there when we visited, is long gone) and they have changed their name to Snag (which I don't find all that exciting).

And Ricky Core of Markel/Eagle who spoke to us at West Broad Village when we met there in October of '12, announces that he is seeking to rezone the very last undeveloped parcel of the old Liesfeld farm (12 acres way down at the east end by the Golf Galaxy store) from commercial to residential so they can build three five story condo buildings with up to 16 units in each, plus 13 single family homes. Not sure I'd be all that excited about living right there alongside the east bound entrance ramp to I-64, but Eagle has sold everything they've built so far. And Henrico county has put out an RFP for a Private Partner to do a partnership with them and build a large indoor sports facility, with lots of parking, on a 25 acre site yet to be selected. Sounds like some competition for Jack Berry and the Convention Center (where we met last October) for the Sports Tourism business, and the only site mentioned so far has been on the Richmond Raceway property, where we met in March of last year). Lets see what they come up with.

In closing, Gospel icon Aretha Franklin dies of pancreatic cancer at 76, leaving four sons and an estate worth about \$80 million. And no will. But Michigan law provides for such situation to be handled with the estate to be evenly divided between all the children of the deceased. Nonetheless, a number of law firms are using the example to advertise the need for everyone to get themselves a will drawn up. That's good advice for all of us, if you haven't done so already!

MEMBERSHIP CORNER

Barbe Shaffer, Chapter Administrator

Welcome to our newest members!

Jordon Crespi
BAE Systems
jordon.crespi@baesystems.com

Norn Royce
Renova
norm_royce@yahoo.com

Craig Rankin
CP Rankin Roof Management
craig@cprankin.com

Edy Lorisme
Seven Stars Services, LLC
edy@sevenstarsservicesllc.com

Kyle Ellington
Concrete, Inc.
kyle@thisisconcrete.com

On behalf of the Chapter Board, "Thank You" to the following for renewing/rejoining this month*

Cameron Bridges
Ferguson
cameron.bridges@ferguson.com

Jeremy Harvey
Luck Stone
jharvey@luckstone.com

David Lawson
Capital One
david.lawson@capitalone.com

Jim Bundick
SolarGard
jim@sgrva.com

Kenneth Hill
City of Richmond
kenneth.hill@richmondgov.com

Bill Loy
AECOM/URS
bloy916@gmail.com

Vanessa Conner
City of Roanoke
vanessa.conner@roanokeva.gov

Chris Worley
ThussenKrupp
chris.worley@thyssenkrupp.com

Stephen Panoram
MBP, Inc.
spanoram@mbpce.com

Cara Derricott
Markel
cderricott@markel.com

Jennifer Howe
Binswanger Glass
jhowe@nbinswangerglass.com

Scott Reed
University of Virginia
sar9q@virginia.edu

*New and renewing members listed since previous publication. Current as of the time of writing.

Bring a Prospective Member to a Meeting

Remember — The Board has an established policy for anyone who would like to bring a prospective member to a meeting. If you let the Membership Committee place the RSVP for the prospective member, there will not be a guest fee charged for that attendee.

Again, the RSVP must be placed by the Membership Chair,

**Allen Hurt randall.hurt@comfortsystemsusa.com or
Chris Worley chris.worley@thyssenkrupp.com**

Guests are always welcome but member prospects will help us grow.

(Continued from page 7)



yielded the mike to Rich Wintsch, who is the Executive Director of Startup Virginia (SVA). A 501c3 non-profit, SVA connects its startup community to exceptional mentors and extensive programs to help develop businesses that

dramatically shape the economic landscape.

Offices (at reasonable rental rates) and meeting spaces of various sizes are also available to its entrepreneurs and community organizations. At the moment, their mission of being a high growth business incubator is serving a total of 61 start-ups in various ways in the building.

After Rich's brief presentation, he brought Tamara back up front to continue the story of how Capital One carried out their unique idea of establishing this business incubator. After looking throughout Scotts Addition and Shockoe Bottom for a good location, although parking is something of a problem in this area, they settled on this century old, five story, former Philip Morris tobacco warehouse owned by the 1717 Design Group who was using only the building's ground floor. With hardwood floors and solid timber beams, they considered using Historic Tax Credits on the project, but eventually dismissed the idea since that would preclude installing the new ADA compliant entrance with ramp; windows; the sixth floor which they decided to build on top of the five story building to include the Sky Lounge, bar, and outdoor deck, all features which have added so much to the finished product. With design by SMBW and Gilbane as the GC, the project was built to LEED Silver standards, with solar panels on the roof. A new elevator was installed, with the shaft built on the exterior of the old building, that with the new entry, fully met ADA standards. After Tamara's presentation and a few closing comments by SMBW's Andy Lehman, the group was split into two, with half going with each for a tour, Andy's starting at the top and working their way down the stairs through the floors, with Tamara's going down to the ground floor and working their way up. Furniture from the Knoll Rockwell collection provided by MOI was used throughout the building and contained some very interesting pieces. Most of the old wooden beams were left exposed and many glass partitions were used which gives you a combination of historic and modern as you go through the building. No nooks and crannies went un-used, as glass partitions were used to turn them all into small meeting areas.

All in all, a fascinating concept in a truly unique example of re-use of an old warehouse building, which is bound to win someone some kind of award before the next year is out. Thanks to SMBW, Capital One and Startup Virginia for having us; to Rich Wintsch, Tamara Van Meter, & Andy Lehman for their presentations and tour guiding; and to Mike Calkins' Groovin' Gourmets for their usual nice job with the refreshments.





**Richmond Chapter Monthly Meeting
“Learning at Luck”
Tuesday, September 11, 2018**

**Measurement and Metrics: Understanding the Psychology and Utilization of Space
Luck Stone
515 Stone Mill Drive, Manakin-Sabot, VA 23103
Parking: Parking Lot**

**TIME: 5:30 pm: Networking/Social Hour
6:30 pm: Interactive Panel Discussion**

**Moderator: Bob Fox, Principal Fox Architects, Publisher, WorkDesign Magazine
Corporate Real Estate: Ginny Johnston, CID
Workplace Strategy+Design Enterprise Workplace Solutions, Capital One
Facility Management: Randy Campbell, FMP, CEFP, Facility Manager, University of Virginia
Space Design: Laura Marcus-Plant, CID, Principal, ENV
Workplace Anthropology: Anh Tran, LEED AP BD+C
Senior Associate, Little Diversified Architecture Consulting**

As technology and science yield more big data about space, its utilization, and how it affects us, it is more critical than ever to gain applicable insights about what the captured data really means. How do you blend the objective analytics of space utilization with the emerging focus on culture and wellness considerations to gain a deeper understanding of the needs of a workplace? What are the current and imminent trends that evidence based design is revealing? How does that insight get applied to shift the paradigm of how we design the New Workplace?

WE Hub Mid-Atlantic and IFMA invite you to an interactive panel discussion exploring different perspectives and a new look at interpreting and applying data analytics.

RSVP by: Thursday, September 6, 2018
Simply e-mail Barbe Shaffer at ifmarichva@gmail.com or register on our website at www.ifmarichmond.org and click on Sign-up Genius and pay by credit card or at the door

COST:
Members: \$15
Members w/certification: \$10
Non-Members: \$35

Registrations are required. An additional \$5 will be charged at registration if you have not registered prior to the event. Credit card payments are accepted at the door. No Shows will be billed.

PLATINUM



GOLD



SILVER





IFMA™ Richmond Chapter

International Facility Management Association

P.O. Box 808
Richmond, Virginia 23218



PLACE
STAMP
HERE

September Meeting

Luck Stone

515 Stone Mill Drive

Manakin-Sabot, VA 23223

Tuesday September 11, 2018

www.ifmarichmond.org