



THE PRESIDENT'S MESSAGE...



Happy Holidays IFMA members!

We have several important new features in the works for our chapter that I want to share:

Firstly, I encourage you to read the **Member Spotlight** featuring Gretchen Hemmer, Facilities Director, American Civil War Museum. We are bringing back the member spotlight each quarter to get to know our members better.

Secondly, in this issue we have a recap of the **IFMA World Workplace** annual convention *which 9 of our Richmond chapter members attended!* The knowledge and networking gained is a great way to enhance your membership for your organization. Consider joining us for next years trip in Denver.

Last chance to submit your application for a FREE professional membership to IFMA in 2023. See the criteria on LinkedIn and apply now – we will announce the lucky recipients at our **Holiday Party at the American Civil War Museum December 13th**. I look forward to seeing you all there – bring a guest or spouse for a fun-filled holiday event at this historically fascinating and elegant venue, the recently renovated Gottwalt building overlooking the James.

Cheers!

Sunny

UPCOMING MEETINGS

December Board Meeting:

Date: Tuesday, December 6th

Time: 4:30pm

Place: Trolley House or Virtual



December Membership

Holiday Social

Date: Tuesday, December 13th

Time: 5:30-8:30pm

Place: American Civil War Museum—Historic Tredegar

RSVP by 12/8/22

See page 3 for more details

MEMBERSHIP CORNER

Mary Crawford—Membership

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On behalf of the Chapter Board, “Thank You” to the **NEW & RENEWING** Members for the previous month:

Brian McPherson
US Facilities
Brian.k.mcpherson@gmail.com

Brandon Anderson
Luck Companies
brandon.anderson@luckcompanies.com

Michael Calkins
Trolley House Refreshments, Inc.
michael@trolleyhouseva.com

Craig Middledorf
TurboHaul, Inc.
craig@turbohaul.com

Jeffrey Simon
City of Richmond– DPW Facilities Management
Division
jeffrey.simon@richmondgov.com

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JOIN OUR CHAPTER!

We're giving away 4 free Professional* memberships for the 2023 calendar year

FILL OUT YOUR APPLICATION TODAY

APPLY AT IFMARVA.COM

*Vendors are not eligible, only those in a Facility Manager role

Winners will be announced at the Holiday Party 12/13/22 !!!

Only those in a Facility Manager role are eligible to win.

2022-23 Board of Directors

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michael@trolleyhouseva.com

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brian.dudley@unos.org
and
Chad Bishop—804-564-4652
cbishop@svmservices.net

Founding Member Advisor

Ranny Robertson, CFM, Retired
rrjr41@gmail.com



ANNUAL HOLIDAY PARTY

WHEN: December 13th 5:30pm-8:30pm
LOCATION: American Civil War Museum—Historic Tredegar
480 Tredegar Street, Richmond, VA



Mark your calendars for our annual holiday party in December! To celebrate the holidays and the end of 2022, we're heading back to the American Civil War Museum (Tredegar) to the Gottwalt Building, their recently renovated historical building. We'll have our favorite live entertainment, Matt Waller, open bar with signature drinks, and delicious food for you and your date to enjoy. Tell your co-workers and bring yourself, your spouse, significant other, or whomever you'd like to enjoy the live music & good company.

We are actively seeking food, drink, and entertainment sponsors for this event. If your company would like to be a sponsor for this event, please reach out to Brian Workman (bworkman@moii.com) for an opportunity to showcase your company during the event.

Time: 5:30pm-8:30pm
RSVP by: Thursday, December 8th. Registrations are recommended, may pay at the door.
RSVP at ifmarva.com through the events tab or on the main page

Cost*:
Members: \$35
Members + Guest: \$50
Non-Members: \$50
Guest + 1: \$70

* Registrations are encouraged prior to event.
*Credit card payments accepted at the door

Questions? Contact ifmarichva@gmail.com

Thank you to our 2022 Annual Chapter Sponsors!



Professional Member Spotlight



Gretchen Hemmer

Facilities Director, American Civil War Museum

How did you first become interested in Facility Management?

I was a homeschooling parent who had formerly been a plumber. Richmond Ballet had asked me to sit at their front desk as their receptionist. They soon learned that I was better at fixing toilets than answering the phone, and I learned that I was more interested in taking care of a whole building than just its plumbing. Facilities management offered me a chance to use more than just my plumbing skills, I could do something different every day.

What's one major challenge you've faced while working in FM and how did you overcome it?

Transitioning to a museum environment from a theater and performance environment required me to learn about managing building systems in an entirely new way. Previously, I had to be concerned with the comfort and safety of the dancers, the audience, and the children who took classes in my building. In a museum I quickly learned that I had to worry about multiple heating, cooling, and humidifying issues to ensure the preservation of the museum collections.

What has been the most rewarding aspect of your job?

This job allows me to interact and have close contact with historical artifacts from our country's history. Additionally, I get to learn how to preserve them for future generations. When I walk through the museum and I know that the humidity is right, the temperature is right, and the visitors are comfortable, I feel extremely lucky to be doing this job.

Are there any upcoming trends in FM that you are particularly interested in and why?

I am very interested in augmented reality tours that map the entire space and grounds of a museum to present information to visitors via their cell phones or tablets. This technology presents an opportunity to showcase my buildings in a new way to people who may not be able to access them.

What advice would you give to someone new to FM or looking to get into the field?

Keep yourself open to learning new skills. Versatility and flexibility are key factors to enjoying your job and being successful in this field.

From your perspective, what are the benefits of belonging to a professional community like IFMA?

IFMA has become my source for connecting to the people who have the knowledge and skills I require in order to succeed at my job. We develop a trust outside of the workplace, and because of this trust, I can recommend them to others who do what we do. Additionally, I have made some dear friends through my membership and attendance at meetings.



IFMA WORLD WORKPLACE

Several RVA Chapter members that attended included:

Chad Bishop and I travelled in tandem to the World Workplace IFMA 2022 in Nashville, TN this year. The event was held in Nashville’s 2.1 million square foot Music City Center, which in itself is an astonishing piece of architecture that anyone visiting should stop and take in. Some areas of the building were open from floor to ceiling with a height of 150’ and there were observation decks with glass banisters that could make anyone queasy to get near. My favorite seminar was “Creating a workforce that lasts” This class focused on the use of contractors and temp agencies to backfill positions ensuring you have the right candidate for the long term before committing to an FTE status. This is a large topic of discussion as the workforce has dwindled over the last 3 years and with it, so has the candidate pool. Rushing into a commitment can be catastrophic for your team if the person is not the right fit. The Exhibit Hall left little to be desired with booths ranging from CMMS solutions and complex IT/Facilities services, all the way down to restroom hygiene providers. We didn’t get to meet anyone famous, and we had a hell of time getting back to Richmond in the midst of a hurricane. It was a little bumpy, and we lost the truck at RIC parking deck, but we made it home to our families in one piece with more knowledge on the ever growing fast paced facilities management environment.

- Chad Bishop
- Trent Dickson
- Bert Lunsford
- Darlene Martin
- Blake Bishop
- Maria O’Callaghan
- Obediah Stith
- Gary Nowak
- Shannan Kujawski

Highlights by Trent Dickson . . .

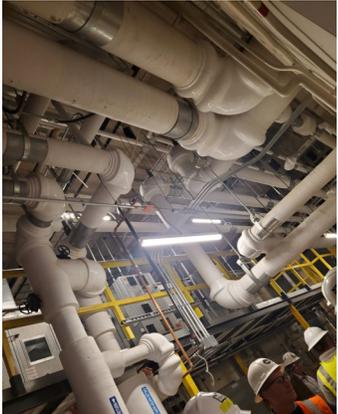
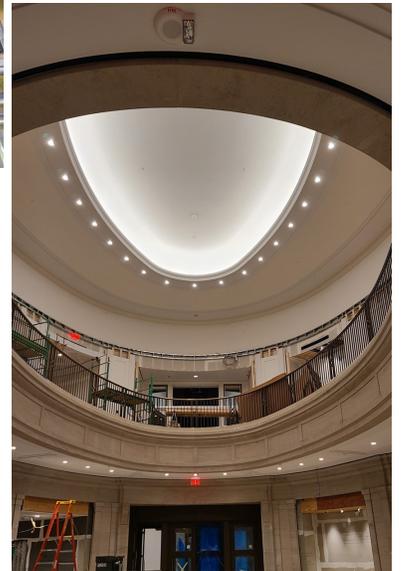


NOVEMBER MEMBERSHIP TOUR/ HAPPY HOUR RECAP OF THE New General Assembly Building



On Tuesday, November 8th: we had a Hard Hat Tour of the new General Assembly Building in Richmond, VA

We had a great turnout for a “hard hat tour” of Virginia’s new General Assembly building where the construction is nearly finished. Gilbane, the General Contractor on the project, hosted us & gave us an exclusive tour just before the 14-story, 400,000 square foot building gets turned over to the State. The new building will incorporate the 1912 limestone façade of the now-demolished General Assembly Building that previously occupied the same site on Richmond’s Capitol Square.



Following the tour, we had happy hour at Gather and Hem inside the Hilton Richmond Downtown.



Membership Details

To get the most out of your membership, first-year professional, associate, young professional and student members are required to join a component (local chapter, council or community).

After the first year of membership, local chapter, council or community membership is optional. You may join one or more component groups.

MEMBERSHIP TYPES

FM Professional

Facility practitioners and educators whose primary responsibilities are to provide, oversee or teach one (or more) facility management competency.

Associate

Individuals whose primary responsibilities include: business development; sales and/or marketing as a consultant; representation of a manufacturer, vendor, dealer or distributor; and/or provider of facility-related products and services.

Young Professional

Individuals who are 35 years of age or younger.

Student

Candidates who are in full-time study at an accredited college or university.

Discovery

Individuals new to the profession or those who do not primarily work in FM. Have access to limited benefits. New members only.

Retired

Members in good standing upon their permanent retirement from full-time facility management practice, business development, sales and/or marketing.

LOCAL CHAPTERS

Engage and connect with local facility management professionals.

INDUSTRY COUNCILS

The 16 councils support the specialized interests and job responsibilities of facility management professionals within specific industries.

COMMUNITIES

Seven communities of practice within our global membership based on common interests and goals in specific FM competency areas.



2023 Membership Dues

IFMA BASE DUES*

Tier 1 Countries	
FM Professional	US\$239
Associate	US\$239
Young Professional	US\$149
Discovery	US\$49
Student	US\$10
Retired	US\$100
Tier 2 Countries	
FM Professional	US\$189
Associate	US\$189
Young Professional	US\$149
Discovery	US\$49
Student	US\$10
Retired	US\$100
Tier 3 Countries	
FM Professional	US\$149
Associate	US\$149
Young Professional	US\$149
Discovery	US\$49
Student	US\$10
Retired	US\$100

*To best serve the wider built environment, membership rates may vary based on location. Those in between jobs, active-duty military and first-year civilians receive a reduced base rate of US\$100. Full-time students, retired FMs, military veterans and employees of CSPs are also eligible for discounted rates. Contact ifma@ifma.org for more information.

COUNCIL DUES

FM Professional, Associate, Young Professional, Student	US\$55
Retired	US\$10
Academic Facilities Council ifma-afc.org	
Airport Facilities Council airport.ifma.org	
Banking Institutions & Credit Unions Council bicuc.ifma.org	
City & Country Clubs Council clubs.ifma.org	
Corporate Facilities Council ifmacfc.org	
FM Consultants Council fmcc.ifma.org	
Health Care Council healthcare.ifma.org	
Hospitality Council hospitality.ifma.org	
Legal Industry Council ifmalic.org	
Manufacturing Council milc.ifma.org	
Museum/Cultural Institutions Council mcic.ifma.org	
Nonprofit Facilities Council nonprofit.ifma.org	
Public Sector Council ifmapsc.org	
Research & Development Council rdc.ifma.org	
Retail Facilities Council retail.ifma.org	
Utilities Council utilitycouncil.org	

CHAPTER DUES

Rates vary by location. For the dues for your local chapter, view the full pricing chart (pg 7).

COMMUNITY DUES

FM Professional, Associate, Young Professional, Student	US\$55/WE	US\$99
Retired	US\$10	
Business (BIZ) bus.ifma.org		
Environmental Stewardship Utilities & Sustainability (ESUS) esus.ifma.org		
Operations & Maintenance Health & Safety (OMHS) omhs.ifma.org		
Workplace Evolutionaries (WE) we.ifma.org		
Information Technology (IT) it.ifma.org		
Military Community military.ifma.org		
Real Estate Advisory & Leadership (REAL) real.ifma.org		

2023 Member Benefits



	Members	Discovery Members
The Insider, FMJ Online and FM Buyer's Guide	✓	✓
Research Webinars	✓	✓
Free First Module of Essentials of FM	✓	✓
Group and Corporate Training Discounts	✓	✓
Contribute to FMJ, Knowledge Library, events and advocacy	✓	✓
The Wire	Weekly	Monthly
Member Benefit of the Month	Monthly	Quarterly
Full Access to the Knowledge Library	✓	x
Membership in Engage Forum	✓	x
Discounts on IFMA Events	✓	x
Discounts on credentials and training	✓	x
Listing in Buyer's Guide	✓	x
Free Quarterly Training Video	✓	x
Partner training discounts/FM Framework	✓	x
Can join a chapter, council or community	✓	x
Access to member directory	✓	x
Research & Benchmarking report discounts	✓	x
Select report executive summaries for free	✓	x
Discounts on JOBnet and FMJ	✓	x
Voting Rights	✓	x

IFMA BENEFITS

IFMA's 40+ years of knowledge and expertise enables, empowers and equips FMs to solve challenges today and in the future. IFMA helps you advance personally and professionally through career development, learning, networking opportunities and leadership skills - and the world's best FM events.

Propel your career forward, find better solutions faster, keep pace with the changing industry and bring additional value to your organization with IFMA's programs and services. View a complete list of membership benefits.

IFMA MEMBERSHIP

Membership is annual. Membership is renewed on the anniversary of the date your application was approved. Your option to renew each year is indefinite.

We ask that membership applicants support the purpose, vision, mission, goals, core values and code of ethics of the association.

Membership is individually based and is non-transferable and non-refundable. Members have the option to pay annually, every six months or quarterly.

Those in between jobs can receive reduced base rate of \$100. Full-time students, retired FMs, active-duty military, military veterans and employees of CSPs are eligible for a discounted rate. Group Membership discounts are on page 21. Contact ifma@ifma.org.

For more information on [membership benefits](#), contact us at ifma@ifma.org | +1-713-623-4362

Thank you to our 2022-23 Annual Chapter Sponsors!

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THE HOLIDAY PARTY

PLANNING A HOLIDAY PARTY?

Planning a holiday party can be a daunting task. The number of questions is staggering, but the number of answers is even smaller. Where are you planning to host, who is catering, when is everyone available, and do you have the time with everything else this season to get it all done?

Could moving your event after the holidays eliminate some or all of these problems? Consider it, no multiple events in one night, the venue of your choice is available, and the caterer not being booked on the date you wanted. It sounds like you might have just eliminated a lot of unnecessary stress.

Groovin' Gourmets understands this can be an issue, as we know how busy this season is with everyone getting back together. That's why we wrote [this blog](#) post to help understand not only the problems you are facing, but the benefits you can find by having your event after the holidays.

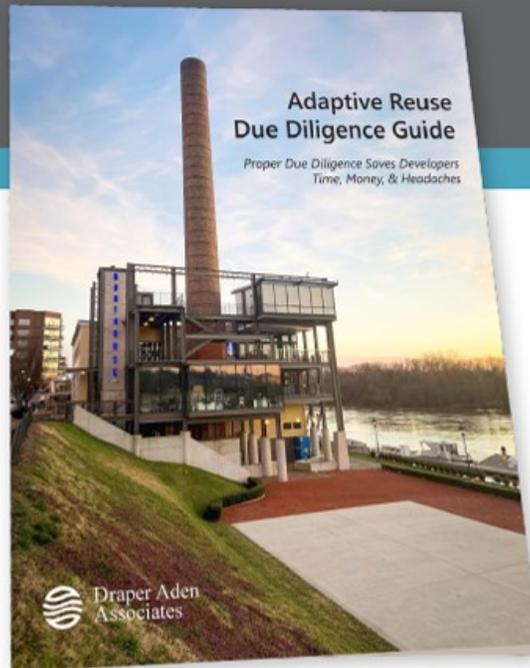
We are always here to help. So, if you have any questions, please do not hesitate to give us a call or fill out one of our [contact forms](#) and we will be happy to assist you.



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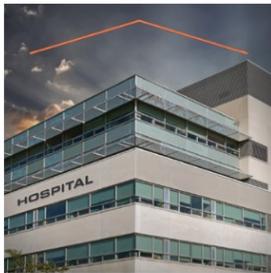
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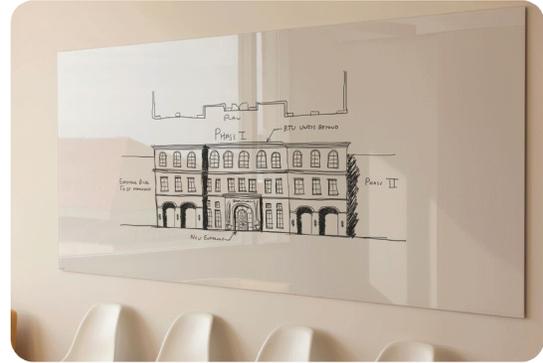
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REDUCING THE RISK OF EXPOSURE TO COVID-19 BY CLEANING AND DISINFECTION IS AN IMPORTANT PART OF REOPENING PUBLIC SPACES THAT WILL REQUIRE CAREFUL PLANNING.

- CDC

At ServiceMaster Clean, we've partnered with Goldshield to provide a new post-disinfection service offering that provides anti-microbial protection for up to 90 days. This is an exclusive partnership and ServiceMaster is the only company that can provide this patented, EPA registered infection prevention service.

ServiceMaster Clean has the technology, experience, training, and national network to meet your needs on an ongoing basis. As the new normal changes every day, you can rely on us to be your infection prevention partners every step of the way.



ServiceMaster Clean will provide you with a certificate of service with the date and time of your last disinfection, as well as stating that we have provided anti-microbial disinfection that can last for up to 90 days.



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Chad Bishop
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- Minority Business Entity
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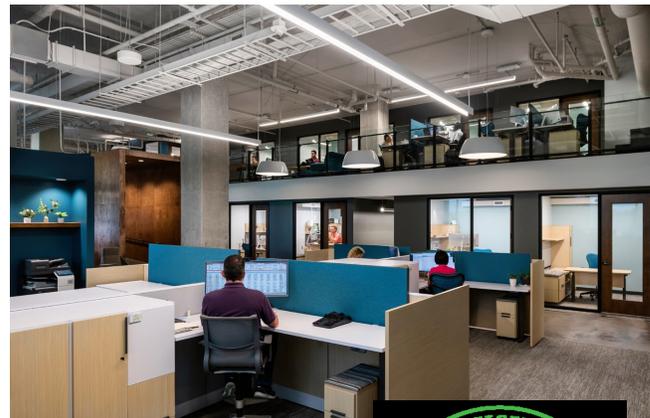
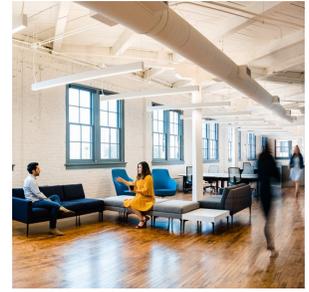
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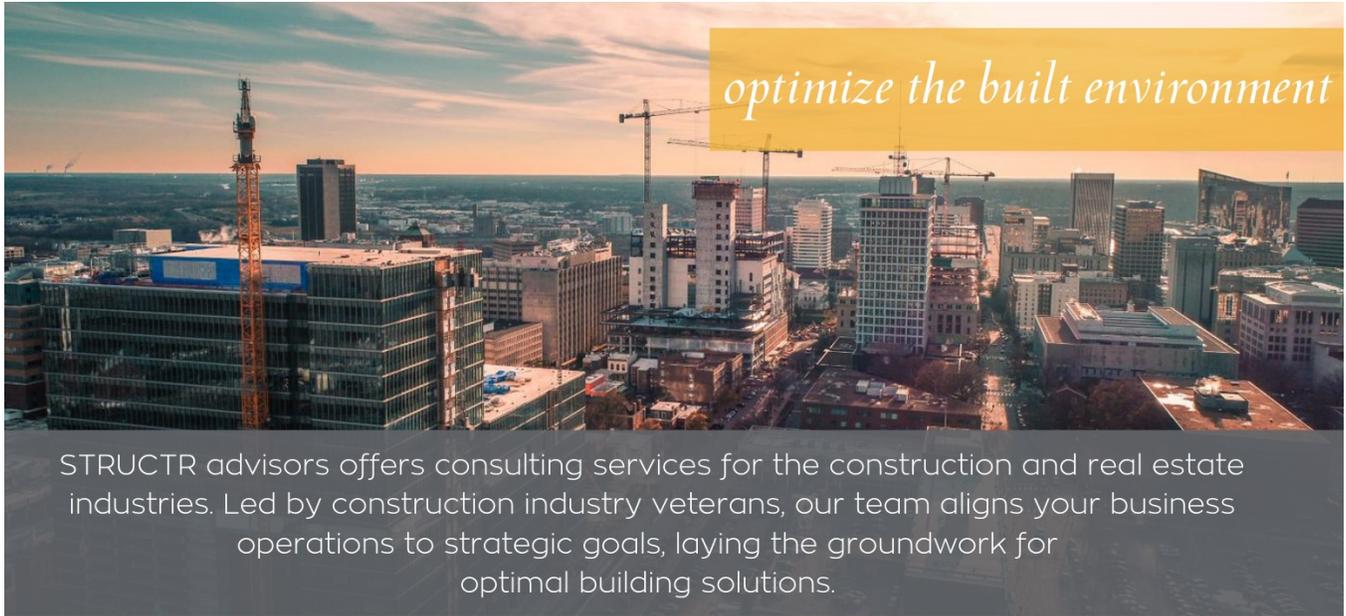
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