

### THE PRESIDENT'S MESSAGE...



Can you believe it is already September? August had some unique events with both the Berkshire Hathaway Energy facility Tour and a webinar put on by IFMA on Instant Memory Training for Professional Success & Peak Performance. I'm sorry I was unable to attend the Berkshire Hathaway Energy tour this month. I missed seeing all of you but heard it was a great event. I did attend the webinar which was a fantastic opportunity to watch

and learn from a memory master. We will see if it helps me with my memory.

The big news for this month is that IFMA's World Workplace is September  $27^{th} - 29^{th}$  in Denver, CO. It is a fantastic convention with great educational sessions, and our chapter is giving away a trip to the conference. You have to apply by September  $6^{th}$ , so be sure to get your application submitted. Also, the golf tournament is Monday October  $2^{nd}$ . Get your foursome signed up and come enjoy some time out on the course at Hermitage Country Club.

I hope to see you at an upcoming event and thank you for supporting IFMA RVA.

Brian

There will be NO Membership Meeting in September.						
September Board <u>Meeting:</u> Date: Tuesday, September 5, 2023 Time: 4:30pm Trolley House or Virtual	IFMA 30th Annual Golf Tournament October 2, 2023 At Hermitage Country Club Registration opens at 10:30 Tee Off at 12:00	October Membership Meeting: Date: Tuesday, October 17, 2023 Time: 5:30pm-7:30pm Place: Pump House at Byrd Park 1708 Pump House Drive, Richmond, VA 23221				

#### **MEMBERSHIP CORNER**

Mary Crawford—Membership

0n behalf of the Chapter Board, "Thank You" to the NEW & RENEWING Members for the previous month:

### **NEW MEMBERS**

Jeanne Ashman AppleOne jashman@appleone.com

Bryan Camden Virginia Housing William.camden@virginiahousing.com

> Garrett Ford Fastsigns RVA Garrett.ford@fastsigns.com

Cody Hallcox AQUALIS challcox@aqualisco.com

Rochelle Upshur Bon Secours Richmond Higher Education Institutions <u>Rochelle\_upshur@bshsi.org</u>

### RENEWING MEMBERS

Blake Bishop, FMP Dominion Energy blake.bishop@dominionenergy.com

> Glenn Custis TRC Companies GCustis@trcompanies.com

Sunny Hobbs PT Sales, Inc. sunnyh@ptsalesinc.com

Albert Lunsford, CFM Altria Client Services <u>Albert.L.Lunsford@altria.com</u>

> Joel Skrdla UNOS jaskrdla@gmail.com

Sherry White UNOS sherry.white@unos.org

#### 2023-24 Board of Directors

**OFFICERS** 

President Brian Dudley, SFP, FMP Brian.Dudley@Genworth.com

Vice President Trent Dickson Trent.dickson@bhegts.com

Secretary Michael Calkins michael@trolleyhouseva.com

> Treasurer Gretchen Hemmer, CFM ghemmer@acwm.org

Immediate Past President Sunny Hobbs <u>sunnyh@ptsalesinc.com</u>

#### **CHAPTER ADMINISTRATORS**

Administration Adam Larsen Adam.Larsen@allegion.com

#### **COMMITTEE CHAIRS**

Membership Mary Crawford mcrawford@symservices.net

Programs Ashley Hawks Medlin Freemasonbuilds@gmail.com

> Sponsorship Brian Workman BWorkman@MOII.com

Social Media/Web Site Adam Larsen Adam.Larsen@allegion.com

Newsletter Beth Gay beth@buckinghamgreenery.com

> Hospitality Karen Clifton kclifton@servproctn.com

Professional Development Maria O'Callaghan-Cassidy, MSOD, CFM, SFP

mocallag@richmond.edu

Golf Tournament Chad Bishop cbishop@svmservices.net

Founding Member Advisor Ranny Robertson, CFM, Retired grrjr41@gmail.com



### **30th ANNUAL RICHMOND IFMA GOLF TOURNAMENT**

### Monday October 2, 2023

Lunch and Registration at 10:30AM Tee Off at 12:00 PM



Hermitage Country Club

REGISTER AND PAY AT THIS LINK: https://checkout.square.site/buy/UXOUZEGCBMF6PMAS34NZTXQD

### ENHANCED SPONSORSHIP OPPORTUNITIES AVAILABLE

\*All sponsorships include one group of 4 players to play in the tournament\*

BAR SPONSOR: \$1,850

### **BEVERAGE CART SPONSOR: \$1,600**

### LUNCH SPONSOR: \$1,600

**DINNER SPONSOR: \$1,600** 

### **DRIVING RANGE SPONSOR: \$1,350**

Put your company signage & marketing team members at the event, company logo/website promoted on all golf tournament emails & social media, & many more opportunities to showcase your business to an audience of 100+ Facility Managers and Construction professionals.

Proceeds from this tournament will go to a local non-profit called Beyond Boundaries



They specialize in guiding participants with disabilities, at risk youth, and recovery programs on outdoor adventures. Find out more at their website beyondboundariesrva.org

All foursomes are \$950 which includes 4 players, 2 mulligans per player, unlimited drinks, lunch and dinner, signage and your company will be recognized throughout the tournament day.

**SAVE THE DATE:** October Membership Meeting:

Date: Tuesday, October 17, 2023 Time: 5:30pm-7:30pm Place: Pump House at Byrd Park 1708 Pump House Drive, Richmond, VA 23221

SAVE THE DATES: November 14, 2023: A joint event with CREW at Henrico Sports Complex

> December 12, 2023: Annual Holiday Party, location TBD



The Victorian Pump House was built in the 1880's and served as Richmond's primary water pumping station from 1883 to 1924.

If you'd like the opportunity to showcase your company during an event by becoming a meeting Bronze Sponsor, please reach out to Brian Workman at <u>bworkman@moii.com</u>.



### AUGUST MEMBERSHIP MEETING RECAP

ON TUESDAY, AUGUST 8<sup>th</sup> IFMA's own, Trent Dickson, lead a tour at BERKSHIRE HATHAWAY ENERGY (BHE GT&S) at 10700 Capitol One Way, Glen Allen, VA 23060

BHE GT&S, parent company to many energy, transmission, and storage companies, acquired all of Dominion Energy's natural gas assets in 2020. Having over 1600 employees and 5400 miles of transmission line and 656 billion cubic feet of storage, BHE GT&S needed a new place to call home and finally landed at the buildings formally known as Knolls 4 & 5 in Innsbrook. Since their purchase in 2020, the company has been transforming the buildings with a \$17 million renovation, set to complete in September. Our after-event was at Innsbrook Capital Ale House in the "Up Bar."

Thank you to our Meeting Sponsors!











### Maria O'Callaghan-Cassidy, MSOD, CFM, SFP

**Job Title and Company**: Senior Associate Vice President Campus Operations, University of Richmond



### How did you first become interested in Facility Management?

Like many others in the field, facility and operations management found me because I was comfortable wearing many hats; never backed away from a challenge and was willing to evaluate, learn and own outcomes. Facilities Management is never boring and you are on the front line supporting the mission of your organization.

What's one major challenge you've faced while working in FM and how did you overcome it?

A lack of female mentorship in the FM industry is a significant challenge. Throughout my career I have actively sought out mentors and have been lucky to find many. But most organizations do not have a clear path for mentorship. Several studies released in the past few years showed that only 23.3% of all FM's in the United States are women. These women received, on average, 93% of what men earned. Currently, the percentage of women in executive level roles is under 8%. With a record number of women dropping out of the workforce and not planning to return post-pandemic there is an immediate need for accessible, structured female mentorship and networking in the FM field.

### What has been the most rewarding aspect of your job?

Working with and for remarkable organizations, cultivating strong professional relationships, mentoring and developing resilient teams. It always comes down to people and I have been blessed to have been associated with, supported and challenged by amazing humans in my career.

#### Are there any upcoming trends in FM that you are particularly interested in and why?

It is a rejuvenating yet challenging time to be an FM. <u>The proliferation of technology in our indus-</u> <u>try provides us with volumes of data that can be analyzed and used to guide us forward. Our task</u> <u>will be to develop standards around how best to use this information. We are the architects of</u> <u>the office of the future – and how we plan space, infrastructure, accessibility and flexibility will</u> <u>affect productivity and longevity of organizations. With a renewed focus on green processes such</u> <u>as minimizing energy and water use as well as material waste, we can re</u>duce negative impacts on the environment that will affect generations to come.

#### Continued from page 5

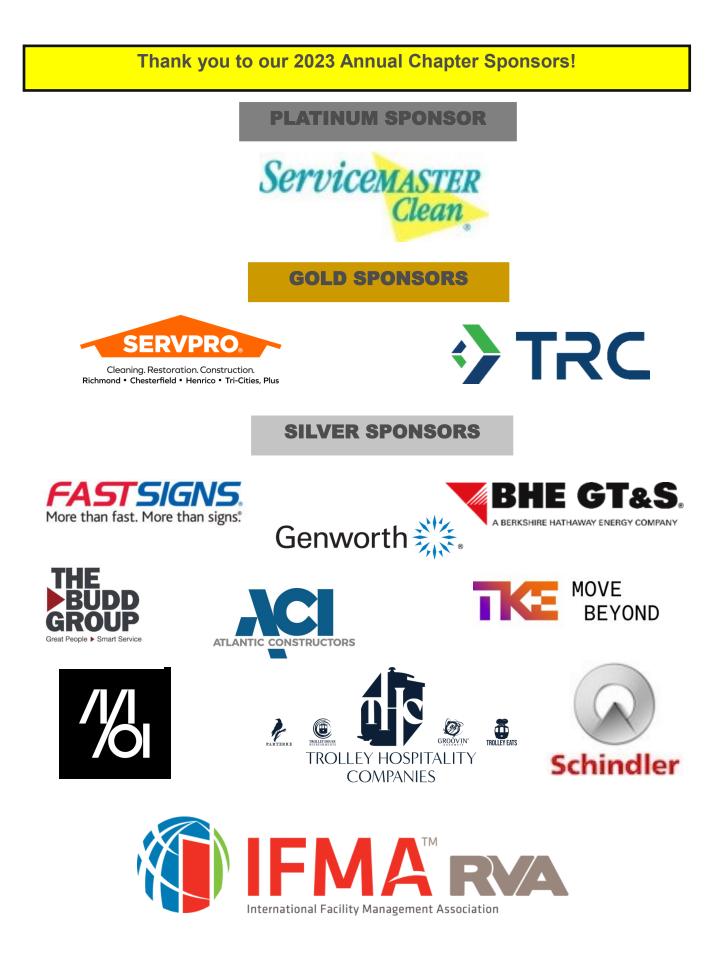
What advice would you give to someone new to FM or looking to get into the field?

Practice active listening! Never become complacent and continuously strive for excellence. Welcome all feedback – the good, the bad and the ugly. Be bold and get obsessed with learning!

From your perspective, what are the benefits of belonging to a professional community like IFMA?

As a member of IFMA for over two decades, I can honestly say that it has helped shape my career. Vendor partnerships, the sharing of best practices, educational opportunities and the numerous resources support my planning and communication of timely, relevant and accurate information with my organization.







### **2023 BRONZE SPONSORSHIP FORM** (MEMBERSHIP MEETING/CHAPTER EVENT SPONSORSHIP)

For \$300, the Sponsor Company will receive the following:

- Logo on Chapter website relative to meeting announcement
- Logo in Chapter newsletter (if received before deadline)
- Logo on meeting notice (if received before deadline)
- Logo displayed at meeting
- Two paid registrations to attend the meeting
- Marketing material displayed at meeting
- Opportunity to speak for 2 minutes at meeting

\*\*\*\*\*\*\* Please complete and return with company logo in a jpg file \*\*\*\*\*\*

#### Sponsor Information

corporate name:	date:		
contact:	for month/event:		
email:	phone:		
Guest 1:	Guest 2:		

Thank you for helping us empower facility management professionals in the Central Virginia! Please send company logo in adobe illustrator file (or image file if .ai not available) to Brian Workman, our Sponsorship Committee Chair, for publication. bworkman@moii.com



### ANNUAL SPONSORSHIPS FOR 2023 What's in it for your company?

If you are going to be active in our chapter and play in the golf tournament, you will definitely want to consider becoming an Annual Sponsor on some level.

At a minimum, every annual sponsorship includes the following benefits:

- Free annual membership dues for the year (\$369 value)
- Free foursome at our golf tournament, invite whoever you want (\$900 value)
- Free entry to every monthly membership meeting (\$300 value)
- · Marketing and Advertising opportunities via chapter meetings, emails, and website

### Annual Cost:

Platinum Sponsorship: \$3,000 Gold Sponsorship: \$2,500 Silver Sponsorship: \$2,000

Sponsorship Page on ifmarva.com

### 2023

Sponsorship Benefit		Sponsorship Level			
		Platinum Level (Annual) \$3,000	Gold Level (Annual) \$2,500	Silver Level (Annual) \$2,000	Bronze Level (Monthly) \$300
Two annual IFMA Membership, including dues	Τ	✓			
One annual IFMA Membership, including dues	Τ		✓	✓	
Entry to all Membership Meetings for Member	Т	✓	✓	✓	
Two guests for all Sponsored Monthly Meetings	Τ	✓	✓		✓
One guest for all Sponsored Monthly Meetings	Τ			✓	
Golf Foursome	Τ	✓	✓	✓	
Logo on Monthly Newsletter	Т	✓	✓	✓	√
Linked Logo on Website	Τ	√	✓	✓	
Short Presentation at Sponsored Monthly Meeting	Т	6 meetings	3 meetings	1 meeting	1 meeting

V Skill Level/Course	▼ Eligibilit	Eligibility & Requirements		
Master Martin FACILITY MANAger H	Who	Experienced Professionals who meet eligibility requirements		
	What	Demonstrate mastery of 11 competencies through knowledge and experience		
Authority	Who	FMs with strong foundation of FM knowledge		
<b>S</b>	What	Implement sustainable practices within any facility, regardless of age		
Proficient	Who	FMs with a strong foundation of FM knowledge who want to round out their skills across the FM body of knowledge		
Competencies	What	Complete your understanding of all 11 core competencies of FM		
Skilled	Who	Individuals seeking to gain knowledge of standards and best practice* *Typically FMP earners have at least a year of FM experience		
	What	Gain knowledge in four foundational competencies		
Beginner	Who	New to FM or FM-adjacent role		
	What	Gain high-level understanding of role of facility manager		



From our valued annual Platinum sponsor



### AT SERVICEMASTER CLEAN THE EXPERIENCE MATTERS

At ServiceMaster Clean, we have the experience to service manufacturing facilities big and small, and with multiple locations. We work around your production schedules, production equipment, OEMs, warehousing, finished stock and high-tech controller equipment.

We can service your (front) office areas or the entire facility. Including cleaning outside the facility to handle needs such as removing crates, baling cardboard and other needs. We understand the importance of a clean facility to make a strong impression to your employees, clients and guests, and also to pass company inspections.

Our hard-surface floorcare services offer enhanced slip resistance, increasing safety for your employees and customers. We have state of the art products and equipment to fully clean all types of floors, including concrete, marble, vinyl, ceramic, quarry, tile, wood and more. Attractive, well-maintained floors can help enhance your professional image, while providing a clean, safe, work environment. We offer specialized products to handle unusual dirt or floorcare needs.

#### From our valued annual Gold sponsors





The SERVPRO® Commercial Large Loss Division is composed of our best of the best in restoration. Our elite large-loss specialists are pregualified and strategically positioned throughout the United States to handle any-size disaster. Every large loss is supervised by a commercial operations manager to help ensure seamless communication and timely mitigation.

The SERVPRO® Advantage is our ability to dispatch trained production professionals and cut costs through the strategic placement and oversight of temporary labor.



**Property Management** 



Healthcare Facilities



**Education Facilities** 



Hospitality Facilities



**Food Service Facilities** 









SERVPRO\* has the resources to help you immediately.



SERVPRO' performs the necessary work to reduce further damage



**Retail Facilities** MENTION

#### From one of our valued annual Silver sponsors





### SERVICE

With professionals that are backed by an international network of engineers and experts, we are here to give you a fast turnaround for your elevator service. Expect lowered downtime with personal support from highly experiencedcertified technicians and a 24/7 call center to meet your needs.



### REPAIR

Ready to have prompt delivery for your spares and repairs? Don't wait around for parts to come in and get a higher availability thanks to quick troubleshooting. Our swift solutions are brought from local experts backed by a global network.



### MODERNIZATION

Meet changing code requirements on your aging equipment and give your passengers an upgraded interior to match your building's aesthetic. Our extensive product portfolio guarantees the best option for your elevators.



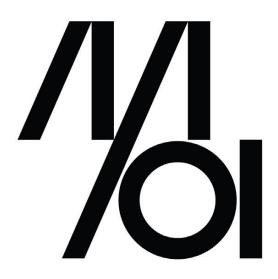
### CAPITAL PLANNING

Our capital planning offers you dedicated representatives who will provide you with the best recommendations for extending your elevator's lifespan. All consulting is customized for your building to see that your modernization fits your budget.

Contact the Richmond branch office at 1804-355-9792

MOVE BEYOND

From one of our valued annual Silver sponsors



Partnering to create intelligent spaces where people want to work, live, and stay.

As a 100% employee-owned company, MOI's staff measures our success alongside the success of our clients' projects. This has resulted in 95% of clients recommending MOI as their interior solutions partner.

With over 150 subject matter experts across four offices and a dedicated distribution center, our teams service clients across the Mid-Atlantic Region and beyond.

We partner with you from initial design vision to ordering product, delivery to installation, and move-in to post occupancy.

MOI earned the distinction of being named one of 2021's Best Places to Work in Virginia and was named the Largest Office Furniture Business by the Washington Business Journal.

Visit our website www.moii.com



















MOI is a client-centered interior solutions provider that furnishes any space from floor to ceiling. We partner with our clients to transform their environment and enhance their culture.



FASTSIGNS of Richmond provides comprehensive signage solutions for all your business needs. We have years of experience creating specialized signs to enhance your business. Choose from endless possibilities like exterior signage, interior signs, event signage, channel letters, wall signs, window signage and so much more. Our team will guide you through the step-by-step process to help you find the right signs for your business.

It has been found that signs reflect the quality of a business, so capture every customer's attention with new and improved signage from FASTSIGNS of Richmond. Hear from people like you about how signs made a difference in their business. <u>Watch our video here</u>.

As always, we are proud to serve the Richmond area and look forward to working with you.



Trolley Hospitality Companies is a food and beverage company delivering exceptional service across Central Virginia for over 45 years. A leader in our industry, our brands deliver customized culinary experiences for all of our business and residential customers.

From one of our valued annual Silver sponsors



## **OUR STORY**

The Budd Group's story starts in 1963, the year Richard Budd purchased a struggling janitorial supply company in Winston-Salem, North Carolina. Under Budd's guidance and leadership, the company eliminated its debt in four years and began a pattern of steady, customer-focused growth that continues today.

In the 1970s, The Budd Group expanded into carefully chosen markets, adding janitorial, maintenance, and landscaping services to our lines of business. Until the late 1980s, nearly all of the company's revenue came from customers in North Carolina, but The Budd Group made a pivotal turn in 1988 by broadening and diversifying its operations across the entire Southeast.

Today, The Budd Group employs thousands of dedicated associates and delivers custom facility solutions to an extensive range of industries across the Southeast.

#### MISSION

The Budd Group strives to be a God-honoring company of excellence that safely

delivers facility support solutions to meet our customers' needs, offers development

opportunities for our employees, provides growing value for our shareholders

and contributes to our community.

### THE MAKE IT RIGHT GUARANTEE

Since 1963, our company's core val-ues have been defined by the words of our founder, Richard Budd: **"Do what you say you're going to do."** 

This simple philosophy is at the heart of our guarantee to every customer we serve. We will meet or exceed your expectations in the delivery of high quality facility support solutions. If we do not deliver the contracted services to your satisfaction, we will Make It Right.



## We Elevate... Richmond, Roanoke & Virginia Beach

### Special offers for IFMA members

#### Area leadership

#### James Bailey

General Manager 202-302-1488 james.bailey@schindler.com

#### Richmond & Roanoke, VA

Sabrina Qreitem Service Sales Representative 804-258-0532 sabrina.greitem@schindler.com

#### Virginia Beach, VA

Christian Chavez Service Project Manager 973-803-3898 christian.chavez@schindler.com



Schedule your free equipment evaluation today.\* Call, email, or use the QR code to take advantage of a special offer to get a **MONTH OF SERVICE FREE.**\*

#### Schindler Elevator Corporation www.schindler.com | y schindlerna | f schindlerelevatorcorp | in schindlerelevatorcorp

\*New service customers only. Limited to the Richmond, Roanoke & Virginia Beach, VA area. Offer valid for a limited time only and may be withdrawn at any time without notice. No cash value. Limit 1 evaluation per building. Certain exclusions, restrictions, taxes, and other fees may apply. Call 202.302.1488 for complete details.





# ACI SERVICE Uniquely Qualified for Your Business

ACI's factory trained technicians are uniquely qualified to keep all of your HVAC and plumbing equipment in top operating condition. **Backed by 60+ years of experience, our experts can customize your preventative maintenance plan to help lower costs and decrease downtime**.

### In addition to providing 24/7 service, ACI Service can help you with:

 Scheduled Quarterly Visits to your site ensure continued efficiency. During these visits, we can perform the following and more:
Change filters | Change Belts | Clean Coils | Motor Optimization

Comprehensive Maintenance Plans for all maintainable moving components including labor, materials and overtime. Some covered components include: Compressors | Motors | Contactors | Relays | Bearings | Sheaves | Pulleys

Preventative Maintenance Plans includes materials and labor cost for repairing worn or failed components. Examples of the equipment this can cover are:

Boilers | Chillers | Air Handlers | Exhaust Fans | Bearings | Split Systems Large or Small roof-top units | Backflows | VFD's | Water Fountains To learn more, or if you have questions about ACI services, contact us today!

service@acibuilds.com

804.233.7676 www.acibuilds.com

EXTRAORDINARY through Innovation, Collaboration, & Diversity

ATLANTIC CONSTRUCTORS